

Tenancy Advice

Updated August 2024

<p>NSW Tenants Union</p>	<p>Website at www.tenants.org.au has fact sheets, sample letters, and other resources.</p> <p>The hotline provides legal information and referral for public and private tenants, boarders and lodgers and residential park residents.</p>	<p>www.tenants.org.au</p> <p>Tenants Hotline: 1800 251 101</p> <p>MONDAY ONLY 10am – 1pm and 2pm – 5pm</p>
<p>Fair Trading</p>	<p>NSW Fair Trading has information for tenants, landlords and agents about renting.</p>	<p>13 32 20</p> <p>https://www.fairtrading.nsw.gov.au/housing-and-property/renting</p>
<p>Inner West Tenancy Advice Service (Marrickville Legal Centre)</p>	<p>This service helps renters living in the inner west.</p> <p>Walk-ins or telephone calls are accepted for intake, but you may not receive on the spot advice.</p> <p>Interpreter services available</p>	<p>Ph: 9559 2899</p> <p>Monday, Tuesday, Thursday and Friday: 9.30am-1pm, 2pm-5pm</p> <p>Wednesday: 9:30am – 1:00pm</p> <p>Closed the last Friday of every month</p> <p>338 Illawarra Rd, Marrickville</p>
<p>Legal Aid</p>	<p>Call hotline or visit website to make an appointment. The website also is a good resource and may be able to help you answer your questions.</p>	<p>Ph: 1300 888 529 (hotline)</p> <p>Central Sydney Office: 9219 5000</p> <p>Monday – Friday: 9:00am – 5:00pm</p> <p>Website: https://www.legalaid.nsw.gov.au/my-problem-is-about/my-housing</p> <p>Central Sydney office: 323 Castlereagh Street, Haymarket</p>

<p>Inner Sydney Advice and Advocacy Service (Redfern Legal Centre)</p>	<p>Provides free and confidential legal advice to tenants living in inner-city Sydney and some parts of the inner west.</p> <p>To request advice, call or fill out form: https://rlc.org.au/i-need-legal-help/online-form/renting</p>	<p>Ph: 02 9698 5975 Fax: 02 9310 3586</p> <p>Monday to Thursday: 10am – 12:30pm, 2pm- 4pm Friday: 10am – 12:30pm</p> <p>73 Pitt Street, Redfern</p>
<p>Hoarding and Squalor Program (Catholic Healthcare)</p>	<p>Assessment, information referral and advocacy service for individuals who you are concerned might be living in squalor, i.e. Excessive amounts of rubbish or other items accumulating at the property, property in severe disrepair etc.</p>	<p>Ph: 1300 931 638</p>
<p>Eastern Area Tenants Service</p>	<p>Offers advice and assistance, call back service within 72 hours</p> <p>Alternatively can lodge an enquiry at www.eats.org.au/form/online-request-form</p>	<p>Ph: 9386 9147</p> <p>Monday to Friday: 10am-1pm</p> <p>74 Newland Street, Bondi Junction</p>