

Supported Accommodation

(Updated: September 7 2023)

Supported Accommodation aims to provide transitional accommodation and related support services, to assist people who are homeless or in a crisis situation.

GENERAL

<p>Ebbs House</p> <p>174 Old Pittwater Road, Brookvale</p> <p>9902 5100</p> <p>Opening hours: 9am-4pm</p> <p>Time Period: 3 months Age Range: 18 years + Gender: All</p>	<p>Provides transitional accommodation for adult men and women who are experiencing homelessness.</p> <p>Ebbs house provides three month crisis accommodation for all genders, over 18+. Case management is expected and required as a client of this service. Personalised case management, including around health, housing, education and life skills. Ebbs house provides assistance with housing applications, outreach support and referrals to other supporting agencies.</p> <ul style="list-style-type: none"> • Cost: \$130 a week <p>Referrals by:</p> <ul style="list-style-type: none"> - Via support services / self-referral <p>Entry Criteria: Men and Women over the age of 18 experiencing homelessness or at risk of homelessness. Has ties to the Northern Sydney area.</p>
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MEN WITHOUT CHILDREN

<p>Bourke Street Project</p> <p>140 Cathedral Street, Woolloomooloo</p> <p>1300 029 202 or 9197 9750</p> <p>Hours: Monday to Friday 8am-4.30pm</p> <p>Time Period: 9 – 12 months Age range: Over 18</p>	<p>The project supports men who are in recovery and at risk of homelessness with transitional accommodation, case management, counselling, therapeutic support groups, sports and recreation, living skills programs, and access to psychological services and relapse prevention programs.</p> <p>Entry Criteria: Available to men over the age of 18 who have been abstinent from all drugs and alcohol for at least 30 days prior to admission.</p>
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<p>Gender: Men</p>	
<p>Foster House 5-19 Mary St Surry Hills</p> <p>9212 1065</p> <p>No crisis accommodation – only case management supported accommodation</p> <p>Hours: 24/ 7</p> <p>Time period: up to 6 months</p> <p>Age Range: 21 years +</p> <p>Gender: Male</p>	<p>Cased-managed accommodation for those aged over 20+ for up to 6 months. Accommodation consists of a single room with a shared bathroom and kitchen facilities. Case management is a requirement and expectation of this service, with individuals assessed weekly regarding goals, housing application support, support with other referrals.</p> <ul style="list-style-type: none"> • GP attends weekly Monday-Thursday • Charge is according to income: <ul style="list-style-type: none"> ○ Newstart – \$417 a fortnight ○ Disability Pension or working: \$551.25 a fortnight ○ \$30 key deposit – money returned when key is returned • A client contribution includes meals, free laundry facilities and linen. • Pharmaceutical goods delivered= deducted as extra • Doctor on site Monday and Thursday 1:30pm-3pm • Centrepay deduction from Centrelink to cover the rent • This contribution can be negotiated in certain circumstances • No mobility issues <p>Referrals:</p> <ul style="list-style-type: none"> • Link2home: 1800 152 152 • Via other organisations and services • Self-referral • Clients must engage in face-to-face intake before being accepted
<p>Mission Australia Centre</p> <p>19 Denham St, Surry Hills</p> <p>Opening hours:</p> <p>Time Period: short term</p>	<p>Crisis Accommodation and Low-Cost Housing for homeless men. The Centre offers individual support, rehabilitation, living skills programs, access to employment/training programs and on-site health and specialized care.</p> <p>Cost: \$210 per week (rounding up to \$30 per day) (cost of rent includes food)</p>

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<p>Age: 18+</p> <p>Gender: male</p> <p>Website: www.missionaustralia.com.au</p>	<p>Also provides a range of holistic supporting programs to crisis accommodation clients including:</p> <p>Special needs dental service: 9356 0621</p> <p>Employment Services: 9356 0711</p> <p>Creative Youth Initiatives (drama, music, art) in conjunction with TAFE NSW: 9356 8897</p>
<p>Matthew Talbot Hostel</p> <p>22 Talbot Place Woolloomooloo 2011</p> <p>(02) 9358 8102</p> <p>Opening hours: Non residents: 7am - 4:30pm Residents: 10pm - 5:30am</p> <p>Time Period: up to 12 weeks Age: 21+ Gender: Men only</p> <p>Appointments for assessments are necessary.</p>	<p>Provides crisis, supported accommodation for men in a crisis situation for up to 12 weeks. Case management is expected as part of one's stay. Allied health services are provided weekly, including psychiatrist, mental health worker, optometrist, podiatrist. Weekly visits from Centrelink officers; legal services. Services include meals, showers, change of clothes, notice board, mail service, library, laundry, clothing store, kiosk, Mass (religious service), AA Meetings.</p> <p>Cost:</p> <ul style="list-style-type: none"> • After initial emergency stay of 14 days, cost is \$27 per night. <p>Referral by:</p> <ul style="list-style-type: none"> • Self-referral: best to call up or drop-into centre. • Link2home: 1800 152 152 <p>Alcohol, drugs, violence and weapons are not permitted.</p>
<p>Rainbow Lodge</p> <p>22 Wigram Rd, Glebe, NSW 2037</p> <p>9552 2767</p> <p>Fax: 9660 7695</p> <p>Opening office hours: 8am-4pm (workers are on site 24/7)</p> <p>Time Period: up to 12 weeks Age range: 18 + Gender: Male</p>	<p>Supported accommodation for 3 months for men who have exited prison facilities, and who are at risk of homelessness.</p> <ul style="list-style-type: none"> • 12-week transitional supported housing program, with worker on hand 24/7 for additional support. • Case management that includes access to mental health, dental and medical assessments and support. Linking residents to counselling and psychologists, and addiction/ recovery services. • Support and advocacy in accessing affordable housing through various social housing and boarding houses within the Sydney area. • advocacy and referral to external support providers

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	<p>and agencies to allow access to individual needs.</p> <ul style="list-style-type: none"> • Daily activities and life skills training, aimed at promoting pro-social skills and community integration. • Outreach support for our clients that have transitioned from the lodge for up to 2 years • Tenancy support including advocacy, phone contact support, assistance with furniture, and emergency food. <p>Referrals by:</p> <ul style="list-style-type: none"> • Referrals to the Rainbow Lodge Program are made through Community Corrections by contacting Leichhardt Community Corrections Portal Gate Keeper on 9508 2500. <p>Eligibility</p> <ul style="list-style-type: none"> • Medium high or high LSIR • At least 12 weeks of community supervision • Male, 18 or over • No offences / convictions against children • At risk of homelessness • Agrees to participate in the Rainbow program
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WOMEN WITH/WITHOUT CHILDREN

<p>B Miles Women's Foundation 02 9360 4881</p> <p>Postal Address: Po Box 729 Edgecliff 2027</p> <p>Email: intake@bmiles.org.au Website: www.bmiles.org.au</p> <p>Contact hours: Monday-Friday 9am-4:30pm</p> <p>Time period: Supported short term accommodation as well as transitional housing. 3-18months</p>	<p>B Miles Women's Foundation provides a range of accommodation and support services to women who are experiencing, or who are at risk of experiencing homelessness and are impacted by mental ill health.</p> <p>Provides supported crisis accommodation for women without dependent children, who have a mental illness and are homeless or at risk of being homeless. Crisis accommodation consists of self-contained apartments, with own access to kitchen. Case management is expected and is a requirement of this service. This can include referrals to counselling, with an onsite psychologist who provides mental health support. The program is available to women who were recently inpatients in hospital. To have access, calling the intake line is recommended.</p> <p>The Foundation provides:</p>
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<p>Age range: 18+</p> <p>Client Group: Women without dependant children</p>	<p>Transitional Housing: Women can access subsidised rental accommodation with support attached in a program where the Foundation provides weekly Case Management as well as clinical services.</p> <p>Outreach Support: This program supports women who are currently housed, to maintain that housing and prevent an episode of homelessness. B Miles outreach workers can visit weekly to provide case management and support.</p>
<p>Samaritan House – Surry Hills</p> <p>Ph: 9211 5794 Fax: 9212 5430</p> <p>Time Period:</p> <ul style="list-style-type: none"> • up to 3 months <p>Age Range: 18 +</p> <p>Gender: anyone who identifies as female</p>	<p>Samaritan House offers supported, crisis accommodation to single women without children who are / have recently experienced domestic violence. Crisis accommodation includes shared bathroom, shared kitchen and single bedrooms.</p> <p>Case management is provided and expected for around 3 months. Women are provided with case management to assist them to move towards independent living and to make choices that will empower them to reach their own goals.</p> <p>Staff are 24/7. A mental health team from St Vincent’s Hospital attends once a fortnight for a wellbeing clinic.</p> <p>Community nurses attend once a week. Art therapy is provided once a week. Support into transitional housing is provided, as well as outreach.</p> <p>Referrals by:</p> <ul style="list-style-type: none"> - Link2home, - self-refer - agencies <p>Requirements:</p> <ul style="list-style-type: none"> • Curfew 11pm-7am - flexibility • Cost: \$10 a night <p>When the client calls, she should ask for an interpreter if she does not speak English.</p> <p>Referral from a previous refuge is required</p>
<p>Samaritan Accommodation</p> <p>PO BOX 583 Surry Hills, 2010 Ph: 9211 5794</p>	<p>Samaritan Accommodation provides apartment-style accommodation and support for single migrant women that have experienced situations of human trafficking, slavery and/or slavery-like practices.</p>

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<p>Fax: 9212 5430 Time Period: 12 months Age Range: 18+</p>	<p>The service is staffed 24 hours, 7 days a week to help residents with their needs. Residents are provided with their own room and share facilities.</p> <p>Support can include referrals and information about legal and medical assistance, learning English, finding a job and a place to live. Staff can help residents to understand their situation, get information about their rights, assist with daily living and provide support in making decisions about the future.</p>
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YOUTH

<p>Caretakers Cottage Youth Refuge, Bondi 96 BONDI ROAD, BONDI JUNCTION, NSW, 2022</p> <p>(02) 9389 0999</p> <p>Fax: 9388 9785</p> <p>Email: INFO@CARETAKERS.ORG.AU</p> <p>Time Period: up to 3 months Age Range: 13-17yrs Gender: all</p>	<p>Provide a mix of single and shared semi-supported accommodation.</p> <p>Caretakers Cottage Youth Refuge:</p> <p>Crisis accommodation to give our residents a safe place to stay for up to 3 months. Case management is provided to help our residents plan what to do next (whether that is to return home, move on to longer-term accommodation] or move out independently). Aftercare & outreach to help our former residents stay on track once they have moved on</p> <p>Vacancies are advertised on www.yfoundations.org.au</p>
<p>Entity Out of Home Care Services</p> <p>146 Port Hacking Rd Sylvania, 2224</p> <p>9554 5017</p> <p>Email: entity@caretakers.org.au</p> <p>Age: 16-18 Gender: All</p>	<p>Entity provides places for young people aged from 16 to 18 years old in a house that runs similarly to a family home. Entity helps those kids that are in out of home care. The service provides: accommodation that gives our residents the experience of living in a structured environment similar to a family home. Case management to help our residents move to a positive and independent adulthood. After-care outreach to help our ex-residents stay on track once they have moved on. Each young person is expected to do chores and take responsibility for maintaining their living environment.</p> <p>Referrals by:</p> <ul style="list-style-type: none"> All referrals need to come to us through the Metro Central Child and Family Regional Unit.

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<p>Entity Semi-Independent Living</p> <p>9554 5017</p> <p>joentity@caretakers.org.au</p> <p>Age: 15-17yrs Gender: All</p>	<p>Entity Semi-Independent Living (formerly Horizons Youth Housing) provides accommodation for young people aged 15 to 17 year old who are transitioning from the care of the Minister of Community Services to independent living. Case management to help our residents develop independent living skills and work towards education, employment and health goals. we provide a detailed assessment of our young peoples skills and abilities to provide them with the support they need to live on their own successfully. Our residents must be prepared to engage with the case management process and motivated to achieve their goals.</p> <p>Referrals by:</p> <p>Whilst referrals can come directly to our service, they will also need to come via the Metro Central Child and Family Regional Unit.</p>
<p>Oasis Youth Support Network</p> <p>365 Crown Street, Surry Hills</p> <p>9331 2266 Fax: 9331 2200</p> <p>Time Period: up to 3 months Age Range: 16 - 25 Gender: All</p>	<p>Oasis Youth Support Network provides 24-hour emergency accommodation for 13 young people each night aged 16 – 25 years. There is staff on-site at all times who work alongside the young people to build trust, help them to access and attend appropriate services and ensure that they are supported as they work towards sourcing long-term, stable accommodation.</p> <p>Residents are provided four meals daily with breakfast, lunch and dinner cooked on site. To help staff build rapport in a safe, therapeutic environment, the young people are also encouraged to participate in recreational programs such as sports nights, movie nights and design competitions. We also have a living skills dinner program; teaching young people about nutrition and supporting them while they learn the art of cooking.</p> <p>Many of the young people who rely on this service have experienced severe, prolonged and repeated trauma, may have mental health issues or battling drug or alcohol abuse. Crisis accommodation is the first step on a long journey to a place where they can feel safe and stable.</p>
<p>Stepping Stone House</p> <p>227 Wardell Rd, Dulwich Hill 2203</p>	<p>Youth residential service providing medium to long term accommodation (18mths-2years) in a home like environment.</p>

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<p>Ph: 0403 579 954 Email: info@steppingstonehouse.com.au</p> <p>Website: www.steppingstonehouse.com.au</p> <p>Time Period: Medium-Long term Age Range: 12-24 Gender: All</p>	<p>SSH aims to provide a place where young people can build skills towards a healthy and happy life.</p> <p>Stepping Stone has 4 refuges offering different levels of support. Under 18s residential care offers 4 rooms. 16-25yr olds are designated to 3 semi-independent living spaces. 1 space is specifically designated for First Nations youth. Within these refuges, various programs are run for youth: including education program, living skills and driving skills. Specifically targeting those with low-medium needs, assisting with everyday living and maintenance. They run outdoor education programs such as camping and skiing.</p> <p>They also offer a Semi Independent & Independent Living Program to support residents once they leave SSH, 17-20years. When moving out of this program, youth can be supported by the Independent Living program which helps gaining accommodation and sustaining tenancy, linking up within the community. This is accompanied by weekly visits by workers.</p> <ul style="list-style-type: none"> • Cost: \$110 a fortnight <p>Referrals:</p> <ul style="list-style-type: none"> • Referral on website, thru crisis places, services, self-referral • No drugs or alcohol permitted.
<p>Launch Pad 654-670 King St, Erskineville NSW 2043</p> <p>9557 2810</p> <p>Time Period: Medium Term Age Range: 16-24 Gender: All Email: admin@launchpadyouth.org.au</p>	<p>Launchpad support young people aged 16-24 years.</p> <p>Services including; accessing or keeping your housing, finances, things at home, things at school, advice & information about education/employment, and coaching you towards achieving your personal goals and aspirations.</p> <p>People who are deaf or have a hearing/speech impairment can call through the National Relay service on 133 677</p>

FAMILIES

<p>Fairfax House (Penrith LGA)</p>	<p>Fairfax House provides accommodation, support and case management to vulnerable families who would otherwise be homeless.</p>
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11-13 Darley St/PO Box 19, Newtown NSW 2042 | ABN 96 884 462 833
E information@newtowncentre.org | P +61 2 9564 7333 | F +61 2 9519 2509 | W newtowncentre.org

<p>Ph: 0247243000 Fax: 0247361048</p> <p>Email: WesternSydney@missionaustralia.com.au</p> <p>Address: 46 Bringelly Road Kingswood NSW 2747 Open: 9-5pm Monday-Tuesday</p>	<p>Consisting of 22 fully-furnished apartments, Fairfax House supports families with a six-month lease, which is extended if suitable accommodation cannot be found.</p> <p>During their stay, we work with the families to help them secure safe, affordable and secure accommodation, and develop the skills to live independently and well.</p>
<p>Samaritan House Dulwich Hill</p> <p>Ph: 9211 5794 Fax: 9212 5430</p> <p>Age: Any Gender: Women and children only</p>	<p>Supported, crisis accommodation for families. Crisis accommodation consists of a self-contained unit for each family within the residential living space. Case management is provided for each family, as well as early intervention and restoration specialist.</p> <p>Women and children are provided with case management to assist them to move towards independent living and to make choices that will empower them to reach their own goals.</p> <p>Cost:</p> <ul style="list-style-type: none"> • \$10 a night <p>Eligibility:</p> <ul style="list-style-type: none"> • Experiencing domestic violence

EX-PRISONERS

<p>The Community Restorative Centre (CRC)</p> <p>251 Canterbury Rd Canterbury NSW 2193</p> <p>9288 8700</p> <p>Email: info@crcnsw.org.au</p> <p>Open hours: Mon-Fri: 9-5 Closed 12:30-1:30 for lunch No reception on Wednesdays</p>	<p>CRC is a NSW community organisation dedicated to supporting people affected by the criminal justice system, particularly prisoners, ex-prisoners, and their families and friends.</p> <p>Primarily an information, referral and support service, they can provide assistance in finding accommodation.</p> <p>Supported accommodation is provided for clients diagnosed with an intellectual disability and who have contact with the criminal justice system.</p>
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LGBTQIA+

<p>Twenty10 Independent transitional housing (ages 17 – 25)</p> <p>37 Shepherd St, Chippendale NSW 2008 (the corner of Rose St and Shepherd St).</p> <p>Ph: 8594 9555</p> <p>Administration: 8594 9550 Email: info@twenty10.org.au Website: www.twenty10.org.au</p> <p>Intake/support line is usually staffed 1PM-3PM Tuesday to Friday</p>	<p>Twenty10 provide medium-term accommodation (3-18 months) for young people who are ready to live more independently and want to work on a plan to increase their opportunities for employment and stable housing.</p> <p>This means you are employed, studying or in training, and are making the transition from assisted living (such as a refuge) to live independently (either on your own or with flatmates). You might also be leaving home or wherever it is you are currently residing.</p> <p>You would be given some assistance through case management to put this plan into action. This can include support to develop living skills, get into an educational course, find employment, and address barriers that may be preventing you from moving forward in your life.</p> <p>Twenty10 will need to know some details about your history and current situation, and may invite you in for a meeting so we can learn more about you and what supports you may need.</p> <p>The whole process can take at least a few weeks, so be aware that it is not something that is available straight away.</p>
<p>The Gender Centre</p> <p>10 Lilydale St, Marrickville NSW 2204 PHONE: (02) 9519 7599 or (02) 9569 2366</p> <p>During business hours 9:00am to 4:30pm, Monday to Friday.</p> <p>FAX:(02) 9519 8200</p> <p>Email: reception@gendercentre.org.au</p> <p>Website: https://gendercentre.org.au/</p>	<p>Participants who meet eligibility criterion for assistance from the Gender Centre's crisis housing program who are in current or imminent housing crisis, regardless of an individual's location within the borders of NSW or their income.</p> <p>Participants undertake weekly case management with their case worker to facilitate progress towards building their capacity to for independent living.</p> <p>The Gender Centre's residential crisis program provides supported shared temporary accommodation for up to three months.</p>

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There is no waiting list kept for admission to the crisis program, admission is subject to availability and of the outcome of an individual risk assessment.

The centre's resources are matched to those awaiting assistance, considering the extent of the clients housing and support needs and personal vulnerability.

All shared crisis refuge accommodation houses are supported by Gender Centre staff, who are on call 24/7 and on duty at the Annandale Resource Centre between 9.00am and 4.30pm, Monday to Friday.

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