

Refugee / Asylum Seeker Assistance & Support

Updated November 2020

<p>Australian Refugee Volunteers (ARV)</p>	<p>Provides FREE referral services and assistance to children, families and adults from asylum seeker and refugee backgrounds</p> <p>Provides support through essential recreational and developmental opportunities which further aims to ease isolation and loneliness as well as to improve one's physical and mental health and to integrate these individuals and families back into the society</p> <p>Provides a range of services and programs for children, families and adults living in Community Detention Centres and those living on bridging visas:</p> <ul style="list-style-type: none">i. Camps<ul style="list-style-type: none">- Camps are run for 3-5 days during the school holidays; catered for 8-12 children- Camps are usually held in Concord, in Sydney's Inner West areas- Food and Accommodation for children are providedii. Saturday Programs<ul style="list-style-type: none">- Kids (ages 7-11)- Youth (ages 10-13)- Teens (ages 12-17)iii. Sunday Programs<ul style="list-style-type: none">- Charity Program (ages 13-17); focuses on providing opportunities for kids to give back to the community through charitable work- Graduation Program (ages 17-18); focuses on providing personalised guidance and mentoring	<p>Ph: 8098 7874 Website: www.arvolunteers.org info@arvolunteers.org</p> <p>Postal Address: GPO Box 464, Sydney NSW 2001</p>
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<p>Asylum Seekers Centre of NSW</p>	<p>Provides a welcoming and supportive environment, with front-line support for community based asylum seekers living in the greater metropolitan Sydney</p> <p>Provides practical and personal support for people seeking asylum living in the community, with services including: casework, legal advice, accommodation, financial relief, health care and counselling, employment assistance, education, advocacy, food and recreational activities.</p> <p>Includes services for LGBTIQI+</p> <p>Provides FREE Meals: HOT LUNCH – Mon – Fri: 12:30 – 13:30</p> <ul style="list-style-type: none"> - Healthy and delicious range of food with both meat and vegetarian options <p>FREE food store: Mon-Thurs: 10:30 – 14:30 Fri: 11:00 – 14:00</p> <ul style="list-style-type: none"> - With dry food items and toiletries to take home’ <p>Provides Language Support (e.g. English Classes – Beginners & Intermediate Class) Mon-Thurs: 10:30 – 12:00</p>	<p>Ph: 9078 1900 Website: www.asylumseekerscentre.org.au</p> <p>admin@asylumseekerscentre.org.au OR intake@asylumseekerscentre.org.au</p> <p>Becher House, 43 Bedford Street, Newtown 2042</p>
<p>Australian Red Cross NSW (Asylum Seekers Assistance Scheme - ASAS)</p>	<p>Provides help and support to refugees, migrants in transition, people seeking asylum, people in immigration detention and other people who are vulnerable as a result of migration</p> <p>Provides financial assistance and minimal health care assistance; referrals to other agencies for settlement issues; personal support and advocacy for those in detention centres awaiting determination of their refugee status</p>	<p>Ph 9229 4266 Website: www.redcross.org.au/nsw</p> <p>contactus@redcross.org.au OR nswasas@redcross.org.au OR nswinfo@redcross.org</p> <p>St. Andrew House, Level 3, 464 Kent Street, Sydney NSW 2000</p> <p>Opening Hours: Mon – Fri: 09:30 – 15:30 *Wed: Only by Appointment</p>

Newtown Neighbourhood Centre

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<p>NSW Refugee Health Service (SWSLHD)</p>	<p>The NSW Refugee Health Service aims to protect and promote the health of refugees and people of refugee-like backgrounds living in NSW.</p> <p>Directions to clinics are provided when an appointment is made.</p> <p>Services include:</p> <ul style="list-style-type: none"> • provides early health assessments by refugee health nurses for newly arrived refugees • educates health service providers on refugee health and related issues; • acts as a link between agencies working with refugees and health services; • provides targeted health promotion programs for refugees • provides medical assessments and referrals through GP clinics, particularly for recent arrivals; • facilitates and conducts research in refugee health; and • advocates for health policies and appropriate services for refugees. 	<p>Ph: 8778 0770 Fax: 8778 0790 Website: www.swslhd.health.nsw.gov.au/refugee/</p> <p>SWSLHD-RefugeeHealth@health.nsw.gov.au</p> <p>Suite 1, Level 3, 157-161 George Street, Liverpool NSW 2170</p> <p>Postal Address: Jesuit Refugee Service, PO Box 522, Kings Cross NSW 1340</p> <p>Opening Hours: Mon – Fri: 08:30 – 17:00</p>
<p>St Francis Social Services (House of Welcome)</p>	<p>Provides a range of services in response to the basic needs and hopes of refugees and asylum seekers (regardless of their age, gender, sexuality, nationality or religion); such that they could integrate smoothly into the Australian Community</p> <p>Services include:</p> <ul style="list-style-type: none"> - Case Work (Financial Assistance; Foodbank; Form-filling support) - Catering (Foodbank) - Community Connection (Community Lunches; English 	<p>Ph: 9727 9290 Fax: Website: www.stfrancis.org.au/house-of-welcome</p> <p>office@houseofwelcome.com.au</p> <p>Postal Address: 197, The Trongate PO Box 10, Granville NSW 2142</p> <p>Opening Hours: Mon – Fri: 10:00 – 15 :00</p>

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	<p>Classes; Family Reunion support; Men’s Groups; Social Activities; Welcome Fest Cooking Classes etc.)</p> <ul style="list-style-type: none"> - Employment (Empowered to Work Workshop; Women’s Creative Hub; Work and Welcome Sessions etc.) - Housing (short to medium term housing; material aid) 	
<p>Jesuit Refugee Service Australia (JRS)</p>	<p>Key programs include emergency assistance, a food bank, professional casework, community activities, employment support, school and community engagement, hosting legal clinics, and a project to empower women seeking asylum. JRS Women’s Space supports women who are seeking asylum, temporary visa holders and refugees across Western Sydney. Please call: 0422 065 549.</p>	<p>Head Office Ph: 9098 9336 Website: https://aus.jrs.net/en/jesuit-refugee-service/ info@jrs.org.au 24 Roslyn Street, Kings Cross NSW 2011 Postal Address: Jesuit Refugee Service, PO Box 522, Kings Cross NSW 1340</p>
<p>NSW Service for the Treatment and Rehabilitation of Torture & Trauma Survivors (STARTTS)</p>	<p>Provides services, referrals as well as specialised and non-profit legal advice services for refugees, asylum seekers and people from refugee-like situations who have survived torture or other traumatic experiences associated with organised violence.</p> <ul style="list-style-type: none"> • Assessment of trauma symptoms and their impact on daily functioning • Trauma treatment using a range of psychotherapeutic approaches tailored to the client’s needs • Referrals to other STARTTS services: Psychiatrist, Physiotherapist, Acupuncturist, Nutritionist, Neurofeedback and more 	<p>Ph: 9646 6700 Website: www.startts.org.au stts-startts@health.nsw.gov.au 152-168, The Horsley Drive, Carramar NSW 2163 (access via Mitchell Street) Postal Address: PO Box 203, Fairfield NSW 2165</p>

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<p>St Vincent de Paul Society NSW – Good Works</p>	<p>Provides help and support to the newly arrived migrants, refugees and asylum seekers when assistance is crucial to them, both materially (services and information) and financially.</p> <p>Provides referral services across NSW, through which, they aim to increase advocacy for asylum seekers in Immigration Detention Centres as well as within the Community.</p>	<p>Ph: 9568 0262 or 131812 Website: www.vinnies.org.au vinnies@vinnies.org.au OR migrant.refugee@vinnies.org.au</p> <p>2C West Street, Lewisham NSW 2049 (Cnr Thomas and West Streets)</p> <p>Postal Address: PO Box 5, Petersham NSW 2049</p>
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<p>Sydney Multicultural Community Services</p>	<p>Supports the settlement of newly arrived migrants and refugees through the implementation of community development initiatives and the provision of casework (bilingually), information sessions, referral and linkages into mainstream services, immigration consultation and advisory sessions; general Immigration information sessions; community workshops (e.g. English Classes); emergency financial support, English conversation classes and employment support.</p>	<p>St Peters Office: 39 Unwins Bridge Road, Sydenham, 2044 Phone: : (02) 9557 6157 Email: info@sydneycoms.org.au</p> <p>All case workers have access to free interpreting services, therefore case work is available in all the major languages.</p>
<p>Children and Parents Support (CAPS) SDN Children’s Services</p>	<p>CAPS program helps families who have children under the age of 12 years. Offers financial support, English classes, information on child development, community activities, service referrals, home visits.</p> <p>SDN employs Aboriginal and Torres Strait Islander staff with knowledge and experience.</p>	<p>Contact:</p> <p>Inner city Sydney region - cfc@sdn.org.au or call 1300 831 445.</p> <p>Canterbury LGA - cfc@sdn.org.au or call 1300 831 445.</p>

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		<p>Parramatta LGA - cfc@sdn.org.au or call 1300 831 44</p>
<p>Settlement Services International</p>	<p>The Humanitarian Settlement Program (HSP) supports refugees from the moment they arrive at the airport, where SSI's culturally and linguistically diverse workforce ensures the first words new arrivals hear are 'welcome to Australia' in their preferred language.</p> <p>SSI's case management model is an integral part of HSP and includes case managers, bilingual workers, volunteers and the wider community, all of whom take pride in delivering quality services to refugees and humanitarian entrants.</p> <p>SSI's HSP services enhance self-reliance with a focus on English language skills, education and job readiness. The Refugee Employment Support Program (RESP) addresses the challenges that are experienced by refugees and people seeking asylum in finding suitable and skilled employment opportunities.</p>	<p>Ashfield Office Tel: 02 8799 6700 Address: 2/158 Liverpool Road Ashfield NSW 2131</p> <p>Liverpool Office Tel: 02 9600 3100 Address: 2/45-47 Scott Street Liverpool NSW 2170</p> <p>Parramatta Office Tel: 02 9685 0100 9600 3199; HSP - 9600 3198 Address: 81 George St, Parramatta NSW 215</p> <p>Email: info@ssi.org.au</p>

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