



# Strategic Plan 2023-2026

## THE FUTURE

**Our statement of intent about how we want Newtown Neighbourhood Centre (NNC) to be known in 2026:**

*By June 2026 NNC will continue to be the heart of the community – the place which creates opportunities for community connections, celebrations and support.*

*NNC will be known as a centre of excellence collaborating with the community and leading innovation.*

## OUR VISION

A just community which includes and acts.

## OUR PURPOSE

Cultivating a connected, resilient` and equitable community.

## OUR VALUES

Social Justice – Everyone has the right to a fair and equitable society.

Belonging – Everyone has a right to a community they belong to and a safe place to be.

## OUR STRATEGIC GOALS FOR 2023-26

1. People – To ensure the team are thriving within in a culture where they feel valued, empowered, and inspired.
2. Our Centre – To create a welcoming, dynamic and accessible space integral to the community.
3. Services – To develop and grow innovative services that reflect our broader community.
4. Volunteers – To expand and enhance our volunteer model.
5. Finances – To secure funds for financial sustainability and new opportunities.



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## STRATEGIES TO ACHIEVE GOALS BY 2026

### 1. PEOPLE

Develop and implement our Well-Being policy and a professional development strategy.

### 2. OUR CENTRE

Develop a strategy to activate the space to meet organisational, client and community needs.

### 3. SERVICES

- Aged Services: Align CHSP outputs to funding agreements by June 2025
- Homelessness: Diversify scope of activities & ensure future funding
- Community Strengthening: Align to TEI target groups (youth and families)
- Information and Referral: Develop ongoing service model for Information & Referral Hub.

### 4. VOLUNTEERS

Review and develop a centralised volunteer strategy and secure funding for a Volunteer Coordinator.

### 5. FINANCES

Creating more untied funding (20% of total current core government funding).