

Immigration Inquires

Updated November 2020

<p>Department of Home Affairs</p> <p>Website: https://www.homeaffairs.gov.au</p>	<p>This government department is responsible for managing the entry and stay of migrants and humanitarian entrants</p> <p>Provides Settlement Support; Answer Migration / Visa / Citizenship Queries</p> <p>You can apply online for most visas and pathways to citizenship. Use this guide to create and manage ImmiAccount and your applications.</p> <p>https://immi.homeaffairs.gov.au/help-support/applying-online-or-on-paper/online</p>	<p>Ph: 131 881</p> <p>Ground/F, 26 Lee Street, Sydney NSW 2000 (opposite the Mercure Hotel – next to the Railway Square)</p> <p>Telephone Hours: Monday to Friday 9am – 5pm General enquiries 131 881 Citizen Info Line 131 800 Translating and Interpreting Service 131 450</p>
<p>Immigration Solutions Lawyers Pty Ltd</p> <p>Conducting business as usual.. Staff monitor the advice of the Australian Government closely and remain in constant contact with clients who have been affected by the changes this pandemic has caused. Available for queries through phone, email and website enquiry form.</p> <p>Website: www.immigrationsolutionslawyers.com.au</p>	<p>This organization is operated under 3 main streams: Corporate Migration; Family Migration; Judicial and Administrative Merits Review</p> <p>Provides services along Visa Application, including:</p> <ul style="list-style-type: none"> - AAT Appeal and MIU - Australian Citizenship - Business Innovation and Investment Visa - Business Talent Visa - Carer Visa - Child Visa - Employer Nomination Scheme Visa - Family Visa - Medical Treatment Visa - Ministerial Intervention for Visa - Partner Visa - Prospective Marriage Visa - Resident Return Visa - Skilled Migration Visa - Temporary Graduate Visa - Visitor Visa 	<p>Call to book a consultation of a teleconference, Zoom or Skype consultation.</p> <p>Ph: (02) 9264 6432 1300 428 472 Fax: 9264 6437</p>

<p>Immigration Advice and Rights Centre (IARC)</p>	<p>Provides FREE over-the-phone Immigration Advice services on Visas and Citizenship matters to financially disadvantaged people / asylum seekers / vulnerable migrants in NSW</p> <p>Provides Face-to-Face advisory sessions as well, but by appointment only</p>	<p>Admin Ph: 8234 0700 Direct Ph: 8234 0799 Telephone Interpreter Service 131 450 Telephone interpreters are available if required</p> <p>Website: www.iarc.asn.au</p> <p>Suite 3, Level 8, 377-383 Sussex Street, Sydney NSW 2000</p> <p>Opening Hours: Mon – Fri: 9am – 5pm (excluding public holidays)</p>
<p>Law Access NSW</p>	<p>Provides FREE over-the-phone Immigration Advice services in particular to refugee status, unlawful detention and judicial review of refugee status; as well as support and advisory sessions for other type of legal problems, for instance:</p> <ul style="list-style-type: none"> - A crime - A debt - A dispute with your neighbor - A fine or traffic offence - A motor vehicle accident - A problem at work - Buying goods and services - Domestic or family violence - Planning ahead (wills; powers of attorney; enduring guardianship) <p>Provides also provides legal advices and court representation OR send you the details of up to three private solicitors, in relation to the particular aspect of the type of law you need assistance with</p> <p>Provides Face-to-Face meetings and advisory sessions as well, but by appointment only</p> <p>Have access to online Legal Dictionary; Legal Skills (how to be dressed suitably at courts, how to deliver a speech etc) and related videos on the website</p>	<p>Office Ph: 9219 5000 Direct Ph: 1300 888 529 Website: www.lawaccess.nsw.gov.au</p> <p>Ground Floor, 323 Castlereagh Street, Sydney NSW 2000</p> <p>Opening Hours: Mon – Fri: 9am – 5pm</p>

Newtown Neighbourhood Centre

<p>Justice Connect</p>	<p>At Justice Connect, they aim to help people live fairer and better lives by offering legal help where it's needed</p> <p>Provides FREE over-the-phone legal advice, as well as self-help tools and resources for refugees, asylum seekers and recently arrived migrants</p> <p>Provides support and advisory sessions for other type of legal problems, including: Domestic Building Legal Service; Self Representation Service and Immigration Assistance Service</p>	<p>Ph: 9114 1793 Website: www.justiceconnect.org.au/how-we-help</p>
<p>Legal Aid NSW</p>	<p>Provides FREE over-the-phone assistance with legal problems; assist with online information search; assist with visa application; organize a Face-to-Face session with a lawyer; potential representation and help at court</p> <p>APPOINTMENTS REQUIRED Central Sydney Legal Aid Office Parramatta Legal Aid Office Other appointment services available:</p> <ul style="list-style-type: none"> i. Liverpool Legal Aid Office - ii. Fairfield Legal Aid Office iii. Bankstown Legal Aid Office - iv. Blacktown Legal Aid Office - 	<p>Ph: 9219 5790 1300 888 529\ Interpreter Service 131 450 Website: www.legalaid.nsw.gov.au/what-we-do/civil-law/immigration-service</p> <p>Ph: 9219 5000 Ph: 86883800</p> <p>Ph: 9601 1200</p> <p>Ph: 9727 3777</p> <p>Ph: 9707 4555</p> <p>Ph: 9621 4800</p>
<p>Amnesty International Australia – Refugee Network</p>	<p>Provides FREE over-the-phone assistance in particular for asylum seekers in regards to writing a report on the present situation that asylum seekers will face if they return to their country</p> <p>Conducts case work management for asylum seekers, through the Refugee Network, which aims to provide supportive referrals for the asylum seekers to the Refugee Review Tribunal</p>	<p>Ph: 8396 7670 1300 300 920 Website: www.amnesty.org.au/legal</p> <p>Level 1, 79 Myrtle Street, Chippendale NSW 2008</p> <p>Postal Address: Locked Bag 23, Broadway NSW 2007 Australia</p>

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Refugee Advice & Casework Service (RACS)

Initial Contact must be made by email

Offers Information and Advice sessions about refugee law and processes; Listen to stories of people seeking asylum; Represent children who are in Australia without their parents; Write submissions / Advocate / Lobby for law reform

Provides referrals, counselling and support for social welfare issues (family reunion); preparation for interviews and assistance with the apply process to the Refugee Review Tribunal; as well as a diversity of legal support, including:

- Full-time Casework Service
- FREE Telephone Advice Services
(Every Tuesdays: 10:00 – 11:30)
- Face-to-Face Advice Clinic by appointment at Randwick, Newtown and Auburn
- Legal Help for Refugees Clinic
- Legal Help for Unaccompanied Children Project
- The Asylum Seekers Centre Legal Clinic
- The Auburn Legal Outreach Service
- The Jesuit Refugee Service Outreach Service
- Justice for Refugees Project (J4R)

Ph: 8355 7227

Website:

www.racs.org.au/causes/proteachti-on-visa-assistance

Email:

admin@racs.org.au

Randwick

1-3 Eurimbla Avenue,

Opening Hours:

Mon – Fri: 9am – 5pm

Newtown

145 King Street Newtown

Opening Hours:

Mon – Fri: 9am – 5pm

Auburn

44a Macquarie Road, Auburn

Monday and Friday:

Face-to-face advice by appointment

Wednesday: Drop in times from 10am-12pm

Newtown Neighbourhood Centre

1 Bedford St/PO Box 19, Newtown NSW 2042 | ABN 96 884 462 833

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