NEWTOWN Neighbourhood Centre

Emergency Aid

Updated 21st December 2021

(Due to the ever-changing COVID situation, we suggest you ring these services to check if they are operating as described).

Anglicare Emergency Assistance Program 1 Sloane Street Summer Hill 2130	An appointment is necessary Food parcels available every day (Monday to Friday, 9 am to 5.00 pm). **You can have three free food parcels per year.** Assistance with electricity and gas bills, water rates, Telstra, food and clothing vouchers, Op Shop voucher, truck hire and PBS prescriptions.. **Assistance with bills will be paid twice a financial year.** Advocacy support to negotiate lower specialist fees, pharmacy costs and external referrals to NILs and Step-up loans to fund procedures Removalist assistance	**Ph: 8624 8600** Email: ffasummerhill@anglicare.org.au Emergency Relief by appointment only Monday - Friday 9am – 5pm. For assistance with Commonwealth Home Support Programs ring 1300 111 278 Age criteria 65 years or older, or 50 years or older and identify as an Aboriginal and/or Torres Strait Islander person
Bill Crews Foundation (Exodus) 180 Liverpool Rd Ashfield https://www.billcrews.org/	Emergency relief: food parcels, rent, gas, electricity assistance Breakfasts and Lunches provided at the centre (7 days/week) Legal Advice: Wed 9 – 11:30 am (appointment is necessary, Phone 87524602) Men's Support Group Wednesday 10am Women's Support Group Tuesday 10am Community Nurse Tuesday to Thursday No appointment required Doctor Tuesday and Thursday 10-1	**Ph: 8752 4600** **Fax: 9798 8867** **Opening hours:** Mon - Fri: 9.00 – 3:30 pm Sat: 8:00 – 2 pm Food Parcels: New clients need to call to make an appointment for registration. Registered people Fri from12pm-1pm Free calls and Internet Monday to Friday 8-4 Showers 7-3.30 8-3 weekends Haircuts Monday by appointment

	No appointment required Dentist Wednesday 9-3 No appointment required	Laundry Tuesday 7-12
Burwood Community Welfare Service 2 Wyatt Avenue Burwood NSW 2134 **www.bcw.org.au**	Office Hours by Phone: Monday to Friday 9am -5pm EAPA Vouchers and Telstra Vouchers Advocacy and general counselling Family support DV court support service for women Meals On Wheels: Monday - Friday 9:00am to 1:00pm , 2:00pm to 5:00pm	**T: 9744 1866** **F: 9744 0886**
Hopestreet 174 Cathedral St. Wollomoolloo www.hopestreet.org.au	Op Shop (9 am to 1 pm) Monday, Wednesday, Friday) emergency food parcels Monday to Friday 9am to 1pm Full breakfast 9am-10am Sundays Gambling help program providing counselling appointments via phone, Zoom or Skype via appointment: 1300 130 225	**Ph: 9358 2388** **Op shop:** Monday to Friday 9am-1pm **Café:** Monday to Friday 9am-1pm
Hillsong City Care Unit 20/198-222 Young Street, Waterloo citycare@hilllsong.com	Emergency Relief: Food Parcels Free counselling (by appointment over phone/email) Can make an appointment with emergency relief team for extra support (electricity bills, food vouchers)	**Ph: 8853 5391** Emergency relief drop in hours: Monday, Wednesday, Friday 9:30am-1:30pm
Salvation Army 339 Crown Street, Surry Hills	Ring for an appointment for help with electricity/gas bills. Monday to Friday 930 - 4 Assessment line for assistance with finances and food 1300 371 288	**Ph: 93601321** Mon-Fri: 12 – 2 pm free take away lunches
St Johns Anglican Church 120 Darlinghurst Rd Darlinghurst	Legal assistance **(Must make an appointment – call 9360 6844)** **Drop in centre** – Rough Edges Cafe (231 Victoria Street, Darlinghurst NSW	**Ph: 9360 6844** **Mobile 0401 775556** **Drop in centre hours/meals:** **Meals are take away only**

	2010) – social worker and Anglicare available Wed and Fri10-2 Financial counselling **(Must make an appointment – call 9360 6844) – Wed & Fri 11am – 2pm.** **Women Hub – counselling, food parcels case management with social worker** **Wed 11-1**	**Opening hours** Sunday to Friday 7.30pm to 8.30pm Wed and Friday 10am to 2pm Food hampers are available
St John's Centre **Glebe Assistance Partnership Program (GAPP)** 138a St Johns Rd, Glebe (small hall, community garden space)	**Emergency Relief appointments will now be conducted over the phone.** Please call 9552 4164 to make an appointment. These appointments are for those in crisis who need urgent help with bills or other financial pressures. Food parcels are available on Monday 10am- 1pm Wednesday morning from 10am – 12.30pm	**Please call 9552 4164 to make an appointment.**
St Vincent de Paul Burwood Community Support Centre 143 Burwood Road Burwood	An appointment is **necessary** to see Client Support Officer – **phone first to confirm your local office** Food vouchers are provided on assessment by home visit to registered clients Clients should provide a Centrelink Income Statement and proof of address to register (if not already registered) Emergency material aid (food parcels & clothing vouchers) can be arranged on assessment to registered clients at reception Other assistance by appointment is Advocacy, EAPA Vouchers, furniture, and other emergency relief (Telstra vouchers, phone bills, gas and electricity)	**Ph: 9745 3744** **Or 13 18 12** **Opening hours** Mon – Fri: 9am-12.30pm and 2.30pm-4.30 pm
St Vincent de Paul Sydney Community Support Centre 317 Cleveland St Redfern	An appointment is **necessary** to see Client Support Officer – **phone first to confirm your local office** Food vouchers are provided on assessment by home visit to	**Ph: 7203 3400** **Or 13 18 12** **Opening hours** Mon – Fri: 9am-1pm and 2pm-3.00pm

	registered clients in City of Sydney LGA or Marrickville LGA Clients should provide a Centrelink Income Statement and proof of address to register (if not already registered) Emergency material aid (food parcels & clothing vouchers) can be arranged on assessment to registered clients at reception Other assistance by appointment is Advocacy, EAPA Vouchers, furniture, and other emergency relief (Telstra vouchers, phone bills, gas and electricity)	
St Vincent de Paul Community Support Centre 683 Darling St Rozelle	An appointment is **necessary** to see Client Support Officer – **phone first to confirm your local office** Food parcels, general counselling, help with electricity costs (by voucher) Depending on circumstances, rental assistance may be available Clients should provide a Centrelink Income Statement and proof of address to register (if not already registered) If requiring bills to be paid – bring the bills with you to the centre Depending on circumstances **home visits** are an option	**Ph: 9818 4365** **Or 13 18 12** **Opening hours of Welfare service:** Monday to Thursday 9.00am – 12.30pm 1.30pm – 4.30pm call for appointment
The Station Corner of Clarence and Erskine Street Sydney thestationltd.org	Free breakfast and lunch Monday to Sunday Shower, Laundry 730-930 Monday to Sunday Mental Health/Alcohol and Drug Worker. Housing Support	**Ph: 9299 2252** Drop-in Centre for Homeless persons 21 years and over