

Energy vouchers & other bill help

Updated February 2023

The main help with bills are EAPA vouchers. Energy Accounts Payment Assistance (EAPA) vouchers can help if you are having difficulty paying your electricity or gas bill. The \$50 EAPA vouchers are distributed to electricity and gas customers by a range of community welfare organisations. The scheme is funded by the NSW Government through the Department of Planning, Industry and Environment.

You should call the organisation first to make an appointment.

EAPA providers in the Inner West are listed below.

Look online for a full list of organisations which issue EAPA vouchers

<https://energy.nsw.gov.au/households/rebates-grants-and-schemes>

You can also find information about other options about help with paying electricity and gas bills on this site or you could call Services NSW on **137 788**

Suburb	Organisation	Phone
ASHFIELD 180 Liverpool Rd	Exodus Foundation <i>(Inner West LGA only / call to check eligibility & make appointment).</i>	8752 4600
ASHFIELD 2-4 Holden Street	Sydney Homeless Early Intervention Service	1800 272 877
AUBURN 17 Macquarie Rd	Accessible Diversity Services Initiative	87375500
BANKSTOWN	Community Support Services	8772 0645

BURWOOD	Burwood Community Welfare Services <i>(initial contact is phone assessment)</i>	9744 1866
BANKSTOWN	Metro Assist <i>(ring for an appointment)</i>	87090200
CAMPSIE	Metro Assist Canterbury	97893744
CITY/ EASTERN SUBS & SUTHERLAND 1 King St, Ashfield	Wesley Mission Early Intervention <i>Call for appointment & eligibility</i> <i>Require ID, Income Statement, and bill</i>	4723 9277
CHIPPENDALE	Mudgin-Gal Aboriginal Corporation	96981173
DACEYVILLE	Sydney Multicultural Community Services	9663 3922
DRUMMOYNE	Womens Services Mission Australia	8736 7003
NEWTOWN	Greek Welfare Centre <i>(ring for an appointment, appointments on</i>	9516 2188

	<i>Friday 9.30am-12.30pm)</i>	
LAKEMBA	United Moslem Women's Association Inc	9750 6916
PADSTOW	Padstow Community Care	9722 2299
SURRY HILLS	Bobby Goldsmith Foundation <i>(for people with HIV, have to go through intake first)</i>	9283 8666
SURRY HILLS	Salvation Army Surry Hills Street level	9360 1321
SYDNEY ALL SUBURBS	Salvation Army <i>(ring Monday to Friday 9-4 for an appointment)</i>	1300 371 288
SYDNEY	Wesley Mission Financial Counsellors	4723 9277 financialcounselling@wesleymission.org.au
WATERLOO	Weave Women and Children's Centre	9699 9036
WOOLOOMOOLOO	Cancer Council NSW <i>(for people affected by cancer across all NSW)</i>	9334 1900