

## **CRISIS ACCOMODATION**

### **6<sup>th</sup> December 2022**

**LINK 2 HOME: 1800 152 152**

**Mission Beat: 1800 306 461**

(Transport for homeless people to crisis accommodation)

<p><b>Haymarket Centre</b></p> <p>137 – 139 Regent St Chippendale</p> <p>Free call: 1300 029 202 Direct call: 02 9197 9700</p> <p>centre@haymarket.org.au</p> <p>Access by:</p> <ul style="list-style-type: none"> <li>• Referral from casework from external service</li> <li>• Call the number to see vacancy</li> <li>• Through Link2home</li> </ul>	<p><b>The Haymarket Centre</b> is a 24-bed crisis accommodation facility. with a focus on access and equity for people from all backgrounds. To be admitted, clients must; over the age of 18, experiencing homelessness while living with mental health and alcohol &amp; other drugs comorbidities. The service is open 24 hours per day, 365 days a year, with social work and case management services delivered using a harm minimisation, trauma informed approach. Individuals and services can refer and admit into the centre at any time of the day. The goal is to stabilise clients through pro-active case management and advocacy work to establish pathways to permanent accommodation.</p> <p><b>The Rapid Response Program</b> aims to quickly re-accommodate people who are newly homeless. The program provides access to crisis and transitional accommodation, case work and advocacy support in navigating housing pathways. The services provides for single men, women, transgender and gender diverse people over 18yrs who are experiencing homelessness. Case management services are delivered across the Inner-City and Inner-Western suburbs of Sydney between 8:00am to 4:00pm Monday to Friday, with clients staying in transitional community based accommodation for up to three months. The goal of this service is to prevent people from becoming entrenched in the long-term cycle of homelessness.</p> <p><b>The Sydney Homelessness Early Intervention Service</b> provides short-term housing and tenancy support to single people of all backgrounds who require assistance in maintaining tenancies. The service provides short-term housing and tenancy support to single people of all backgrounds who require assistance in maintaining tenancies. Assistance provides can include rental arrears,</p>
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	<p>essential household goods, brokerage. Case management services are delivered across the catchment area of City of Sydney, Leichhardt, Marrickville, Ashfield, Canterbury, Burwood, Canada Bay and Strathfield, but this can be flexible based on need, between 8:00am to 4:00pm Monday to Friday, The goal of this service is to support clients to remain in permanent accommodation and prevent primary homelessness from occurring.</p>
<p><b>Wesley Edward Eagar Lodge</b></p> <p>348A Bourke St, Surry Hills NSW 2010</p> <p>Free call:1300 259 789 Direct call: 9361 0981</p> <p>Access by:</p> <ul style="list-style-type: none"> <li>• Call to see vacancy</li> <li>• Call Link2home</li> <li>• Singles only</li> <li>• Needs to have regular income (centrelink)</li> <li>• Need to be permanent resident</li> </ul>	<p>Wesley Edward Eagar Lodge is located on Bourke Street, Surry Hills in the heart of the city of Sydney. The lodge accommodates 40 individuals of all genders, from 18 years to 80 plus. Of these, 20 beds are crisis accommodation paid rooms- of these, 12 are male, 8 for female. 20 beds are designated for individuals accessing through Link2home temporary accommodation. Each room is separate with its own bathroom. Edward Eagar Lodge offers a comprehensive support program to residents and those in the wider community. The program addresses the physical, intellectual, emotional, spiritual, vocational and recreational needs of those who are homeless or at risk of becoming homeless.</p>

## MEN WITHOUT CHILDREN

<p><b>Matthew Talbot Hostel</b></p> <p>22 Talbot Place Woolloomooloo 2011</p> <p>93588102</p>	<p>The Hostel caters for men over the age of 21, who are in need of temporary accommodation and/or other support. In addition to the 45 beds, other services offered through the facility are accessed by more than 35,000 men each year. These include a primary health care medical clinic, chapel, pastoral care, counselling and basic facilities. The adjoining <a href="#">Ozanam Learning Centre</a> has a range of programs and resources accessible for men and women aged over 18 during the day</p>
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<p><b>Frederic House</b></p> <p>182 Young St, Waterloo</p> <p>(02) 9310 2778</p>	<p>Frederic House is an aged care service providing a long-term home for approximately 60 men around inner Sydney. 61 bed 55 aged onwards</p> <p>The residents are mainly older men, who are experiencing homelessness, relying on low pensions and are unable to live independently due to their medical and support needs.</p> <p>We are open all year round.</p> <p>Frederic House receives funding from the Department of Health and Ageing and NSW Health, with a dedicated team including six registered nurses</p> <p>Frederic House caters for men with high medical support needs, based on specific assessments to determine a match between a person's requirements and our facility. Frederic House provides mental health services as part of assessment, with specialist mental health nurses to treat mental health and drug and alcohol. Men are referred to the service predominately from hostels and temporary accommodation and hospitals. No self referrals.</p>
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## WOMEN WITHOUT CHILDREN

<p><b>B Miles Supported Accommodation</b></p> <p>Woolloomooloo</p> <p><b><u>1800 274 984 (Intake),</u></b> <b><u>02 9360 4881</u></b> +info@bmiles.org.au</p> <p><b>Time Period:</b> medium <b>Age:</b> 18</p> <p><b>Monday-Friday</b> <b>9am-4:30pm</b></p>	<p>Provides supported crisis accommodation for women without dependent children, who have a mental illness and are homeless or at risk of being homeless. Crisis accommodation consists of self-contained apartments, with own access to kitchen. Case management is expected and is a requirement of this service. This can include referrals to counselling, with an onsite psychologist who provides mental health support. The program is available to women who were recently inpatients in hospital. To have access, calling the intake line is recommended.</p>
<p><b>Dolores Single Women's Refuge</b></p>	<p>Dolores Refuge is a crisis accommodation and case management service for unaccompanied women over 18 who have experienced domestic/family violence.</p>

<p><b>Central Intake Line</b> 9560 2656</p> <p><b>Call the 4 Hour DV line for a referral to this refuge.</b></p> <p><b>Eligibility criteria:</b></p> <ul style="list-style-type: none"> <li>• Requires income (Centrelink)</li> <li>• Fee: 25% of income</li> </ul>	<p>Safe shared accommodation with individual bedrooms.</p> <p>They specialise in supporting women who have experienced domestic/family violence through a dedicated team of support workers, case workers and partnerships with other specialised and mainstream services.</p>
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<p><b>Bonnie Women's Support Refuge</b></p> <p>9729 0939</p> <p>Link 2 Home: 1800 152 152</p> <p><b>Time Period:</b> short term <b>Age:</b> 18+</p> <p><b>Cost:</b></p> <ul style="list-style-type: none"> <li>• Calculated on income</li> <li>• 25% of main income and 15% of family tax benefit</li> </ul> <p>Call 02 9729 0939 or the Translating and Interpreting Service (TIS) on 131450</p>	<p>Bonnie Support Services Ltd provides support and/or accommodation to women and their children, who are homeless, at risk of homelessness or escaping domestic violence. Crisis accommodation is available for a maximum of 3 months and during their stay, women will be assisted to find longer term housing alternatives.</p> <p>There are 8 rooms for mothers and their children, with 3-4 beds in each room. Each mother will be assigned a family case manager, who can refer to external services if needed. Accommodation is initially for 3 months. At the end of this time, the lease is reviewed. Women may then be offered another 3 month lease if they require more support before moving to a private rental market or social housing.</p> <p>Transitional housing is available to provide stability when moving from a crisis to a more manageable situation.</p> <p>Takes all referrals- via self-referral, DV line, Link2home</p> <p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>• Needs to be 18 over</li> <li>• If pregnant, must be over 8 months</li> <li>• Have to have income: includes Centrelink</li> <li>• Cannot have <b>unmanaged</b> substance abuse or mental health</li> </ul>
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<p><b>Elsie Refuge for Women and Children</b></p> <p>Referrals can be made via:</p> <ul style="list-style-type: none"> <li>• Link2Home on 1800 152 152,</li> <li>• Domestic Violence Line on 1800 656 463</li> <li>• Central Intake Line on (02) 9560 2656.</li> </ul>	<p>Provides crisis accommodation for women and children who have experienced family/domestic violence. We provide safe shared accommodation with individual bedrooms.</p> <p>Will also consider homeless or last trimester pregnant women. Domestic violence specialists offering advocacy and referral.</p> <p>Elsie Women's Refuge has access to transitional accommodation. Those accessing these properties will continue to be supported by case workers to achieve their long-term goals.</p>

<p><b>Aboriginal Women and Children's Crisis Service</b></p> <p>9558 1702</p> <p>24 Hour Domestic Violence Line: 1800 65 64 63</p> <p>Link2HOME 1800 152 152</p> <p><b>Criteria:</b></p> <ul style="list-style-type: none"> <li>• Need PRC test for entry before coming in</li> </ul> <p><b>Eligibility:</b></p> <ul style="list-style-type: none"> <li>• Have to be Aboriginal women and children</li> </ul>	<p>Crisis Accommodation for up to 2 months for First Nations women and children who have/ are experiencing domestic and family violence. They refer clients into transitional accommodation. This service provides case management, counselling, general life skills and maintenance.</p> <p>Call the DV line or Link2home for a referral to this refuge.</p>
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<ul style="list-style-type: none"> <li>• Mother does not have to be First Nations, however the child/children must be</li> <li>• Not accessible for those with mobility issues</li> </ul>	
<p><b>Pathway Alliance</b></p> <p>Link2home 1800 152 152</p>	<p>Crisis Accommodation for single women for up to 3 months. Also has places for single mothers and families and has transitional housing.</p> <p>Call Link 2 Home for a referral to this refuge.</p>
<p><b>Vincentian House</b></p> <p>(02)8093 6799</p> <p><a href="mailto:Vincentian.House@vinnies.org.au">Vincentian.House@vinnies.org.au</a></p> <p><b>Criteria:</b></p> <ul style="list-style-type: none"> <li>• No active drug use or addictions</li> <li>• Curfews: 8pm with families, Single female 10pm</li> </ul> <p><b>Cost:</b></p> <ul style="list-style-type: none"> <li>• Ranges from single female room \$105 a week</li> <li>• \$140 a week for family, each dependant is 17.50\$</li> </ul>	<p>Vincentian House is a crisis accommodation and case management service for families and women. Supporting families of:</p> <ul style="list-style-type: none"> <li>• Single fathers with accompanying children;</li> <li>• Single mothers with a teenage son and any other accompanying children;</li> <li>• Couples with accompanying children</li> </ul> <p>Crisis accommodation provided includes 22 rooms, some family units and some single. Case management is provided, as well as a homeless health Wellbeing clinic which attends once a week/fortnight. Parenting activities are held which teach parenting skills and support healthy parenting styles.</p> <p>Crisis Accommodation is provided onsite and is staffed 24 hours a day, 7 days a week.</p> <p>We are funded by Family and Community Services, Specialist Homeless Services and the St Vincent De Paul Society NSW.</p> <p>Vincentian House is part of St Vincent De Paul Society NSW Support Services.</p> <p>Referrals are accepted from any recognised Community and Government Agency. Self-referrals should be made via Link2Home on 1800 1521 526.</p>

## YOUTH

<p><b>Don Bosco Home</b></p> <p>02 8217 4700</p> <p>iwyhs@youthoffthestreets.com.au</p>	<p>Youth Off The Streets provides crisis accommodation at <b>Don Bosco Home</b> to adolescents who are homeless or at risk of aged 16 to 21 years, for up to 3 months. Don Bosco provides 12 beds, however operating at 6 due to COVID-19. Provides case management; living skills, drug and alcohol counselling. Operating only within the Inner West catchment: The service will support over 450 young people per year, covering six Local Government Areas Inner West including: Ashfield, Burwood, Canada Bay, Marrickville, Leichhardt and Strathfield. Referrals can be self-referrals, and through Link2home.</p> <p>Youth off the Streets provides case management and referral to transitional accommodation for those aged 25yrs old, within a 2 year program.</p> <p>Youth off the Streets also provides youth refuge, <b>Knight Street</b>, in Erskineville. This is for adolescents aged 16-21 who are experiencing homelessness or at risk of homelessness. Knight Street consists of 6 beds for those with lower capacity needs.</p>
<p><b>Oasis Youth Support Network</b></p> <p>9331 2266 365 Crown Street Surry Hills</p> <p><b>Time Period:</b> 3-6 months <b>Age:</b> 16 - 21</p>	<p>Oasis Youth Support Network provides crisis accommodation for 12 young people of all genders, each night aged 16 – 21 years. Crisis accommodation for youth for up to 3 months - 6 months. Services include recreational programs, living skills programs, case management, drug and alcohol support, referrals and linking to health services. Individuals are self-referred and need to contact Oasis to complete a referral.</p>

## TRANSGENDER and TRANSGENDER INCLUSIVE

<p><b>The Gender Centre</b></p> <p>95197599</p> <p>41-43 Parramatta Rd Annandale Age: 18+</p>	<p>Provides crisis and supported accommodation for transgender, gender questioning and gender diverse people over 18 years, who are in current or imminent housing crisis, regardless of an individual's location within the borders of NSW or their income. They provide 11 crisis beds. Within this, one must engage in case management. The gender centre provides psychologist, support groups, counselling.</p>
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<p><b>Eligibility:</b> - transgender and gender questioning / diverse</p>	<p>The Gender Centre's residential crisis program provides supported shared temporary accommodation for up to three months. Transitional accommodation provides up to 18 months stay.</p> <p>They are unable to admit clients who have unmanaged alcohol, drug or mental health issues that require full-time supervision.</p>
<p><b>Haymarket Centre</b> 9197 9700</p> <p>137 – 139 Regent St Chippendale</p> <p>Open 24/7</p> <p><b>Time period:</b> Up to 3 months</p> <p><b>Age:</b> 18 +</p> <p><b>Cost:</b> \$280 a fortnight</p> <p><b>Eligibility:</b></p> <ul style="list-style-type: none"> <li>• Need to be COVID vaccinated (2 vaccines)</li> <li>• Not accessible for those with mobility issues</li> <li>• Not recommended for people experiencing/ with experiences of domestic violence due to mixed gendered nature</li> </ul>	<p>The Haymarket Centre provides crisis accommodation and support services for up to 3 months, for people experiencing homelessness while living with mental health and alcohol &amp; other drugs comorbidities. The centre provides 20 beds, dormitory style single-gendered rooms, however the bathrooms and common areas are mixed gendered. 4 beds specifically for people with HIV, however need to be actively using drugs and alcohol and mental health concerns. HIV beds have special funding through NSW for up to 3 months. Individuals can be under influence of drugs and alcohol, but cannot take them at centre. Refer via self-referral, via Link2home or hospital.</p> <p>Ring for a phone assessment.</p>