

Centrelink. Department of Human Services

Updated November 2020

Customer Relations	Any calls related to suggestion, complaint, or compliment. Payment or general inquires.	1800 132 468
Debt Recovery	To return overpayments or excess entitlements	1800 076 072
Disability, Sickness and Carers	Enquiries about Disability Support Pension, Mobility Allowance, Carer Payment, Carer Allowance, and Sickness Allowance.	132 717
Employment Services	Enquiries about Newstart Allowance, Widow Allowance, Farm Help, Exceptional Circumstances Relief Payment, Partner Allowance, Special Benefit, and Employment Services Providers, including Job Services Australia.	132 850
Family & Parents Line	Family Tax Benefit Part A and B, Child Care Benefit, Parenting Payment, Double Orphan Pension, Health Care Cards, Baby Bonus, Maternity Immunisation Allowance, and Jobs, Education and Training (JET) enquiries.	136 150
Financial Information Service	Call to make a booking for a financial seminar	136 357
Multilingual call	To access Centrelink in different languages	131 202

Newtown Neighbourhood Centre

1 Bedford St/PO Box 19, Newtown NSW 2042 | ABN 96 884 462 833

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Report Employment Income	To report changes to your income, or employment situation	133 276
Self Service	To service general questions and queries	136 240
Seniors	Age pension, pensioner concession card, Commonwealth senior card, Retirement Assistance for Farmers Scheme.	132 300
TTY Services	Telephone typewriter service that enables hearing impaired persons to communicate by telephone.	1800 810 586
Youth & Student	Youth allowance, students, AUSTUDY, ABSTUDY	132 490
ABSTUDY	Find out how ABSTUDY may help you stay at school or go on to further studies	1800 132 317
Assistance for Isolated Children	Enquiries about Assistance for Isolated Children Scheme payments.	132 318
Australian Apprenticeships		133 633
Centrelink International Services	Enquiries about moving or travelling outside Australia, claiming payments while outside Australia, or receiving payments from other countries.	131 673
MEDICARE general enquiries		132 011
Fraud Tip-off Line	Report a suspected fraud against Centrelink	131 524
Income Management	Use this number if you are a customer under NTER, Child Protection and Cape York initiative, or have been issued a BasicsCard, under Income Management.	1800 132 594

Indigenous Call Centre	Indigenous Australians living in regional and remote areas can talk about Centrelink payments and services.	1800 136 380
Online Services support		132 307

CENTRELINK Locations

Bondi Junction	19-23 Hollywood Avenue, Bondi Junction Monday-Friday 8:30am-4:30pm
Burwood	56 Railway Parade, 2134 Monday-Friday 8:30am-4:30pm
Darlinghurst	137-153 Crown Street, Darlinghurst 2010 Monday-Friday 8:30am – 4:30pm
Leichhardt	23 Balmain Road, 2040 Monday- Friday 8:30am-4:30pm
Marrickville	314-316 Marrickville Road Marrickville 2204 Monday-Friday 8:30 am- 4:30 pm
Redfern	140 Redfern Street, 2016 (corner George Street) Monday-Friday 8:30am-4:30pm
Campsie	Level 1, 19-21 Anglo Road Campsie 2194 Monday-Friday 8:30am-4:30pm

Rockdale

**76 Railway Parade
Rockdale 2216
Monday-Friday 8:30am-4:30pm**