



## CALD Family Services

(Updated May 2022)

Service	Information	Contact Details
<p><b>Ethnic Community services Co-op Ltd:</b> Ethnic Child Care, Family and Community Services</p> <p>Building 3, 142 Addison Rd Marrickville NSW 2204</p>	<p>Provides over the phone advice, support and assistance on CALD issues relating to children and families using Commonwealth Government Approved Child Care Services.</p>	<p><b>Ph: (02) 9569 1288</b></p> <p><b>Fax: (02) 9564 2772</b></p> <p><b>Email: admin@ecsc.org.au</b></p> <p><b>Website: <a href="https://ecsc.org.au">https://ecsc.org.au</a></b></p> <p><b>Hours: Monday to Friday 9am to 5pm (excluding public holidays)</b></p>
<p><b>Interpreting Services</b></p>		<p>TIS- Translating and Interpreting Service <b>Ph: (02) 9232 1313</b></p> <p>Community Relations Commission – Multicultural <b>Ph: 1300 651 500</b></p> <p>Health Care Interpreter Service <b>Ph: 1800 674 994</b></p> <p>Conference Interpreting Services <b>Ph: (02) 9797 1702</b></p>
<p><b>SDN Children’s Services:</b> Children and Family Program</p>	<p><b>Children and Parenting Support (CAPS)</b> help children aged 0-12 and their parents with:</p> <ul style="list-style-type: none"> <li>• Information about child’s learning and development</li> <li>• In-home parenting skills support</li> </ul>	<p>Inner City Region: contact <a href="mailto:sdn@sdn.org.au">sdn@sdn.org.au</a></p> <p>Canterbury: Martin Nahorski 0427 988 557, email <a href="mailto:m.nahorski@sdn.org.au">m.nahorski@sdn.org.au</a></p>

	<ul style="list-style-type: none"> <li>• Connecting with services and activities in the community</li> <li>• Individual Tuning into kids and Circle of Security Parental training</li> </ul> <p>Also run <b>supported Playgroups</b> called <b>Playlinks</b> for families living in Parramatta, Cumberland and Blacktown Local Government Areas</p> <p>Our <b>Start Strong</b> work with families with young children 0-3 years, to improve access to early childhood education, through an individualised approach and plan within Cumberland/Parramatta LGA</p> <p>All the services are free of cost.</p>	<p>Parramatta: Anita Shrestha 0437 476 633, email <a href="mailto:a.shrestha@sdn.org.au">a.shrestha@sdn.org.au</a></p> <p><b>For referral please contact</b> 1300831445 or email <a href="mailto:sdn@sdn.org.au">sdn@sdn.org.au</a></p>
<b>Inclusion Support Agencies (ISA) run by SDN</b>	<p>Inner Sydney</p> <p>Inner West</p>	<p><b>Ph: 8338 0228</b></p> <p><b>Email: <a href="mailto:S.Cochran@sdn.org.au">S.Cochran@sdn.org.au</a></b></p>
<p><b>STARTTS (Torture and Trauma Counselling)</b></p> <p>152-168 The Horsley Drive Carramar NSW 2163</p>	<p>STARTTS provides face-to-face Counselling for adults, children and in some cases families who have experienced refugee torture and trauma.</p>	<p><b>Ph: (0) 296466700</b></p> <p><b>Email: <a href="mailto:stts-startts@health.nsw.gov.au">stts-startts@health.nsw.gov.au</a></b></p> <p><b>Hours: Monday to Friday 8:30am to 5pm (excluding public holidays)</b></p>
<b>Centrelink Multilingual Phone Service</b>	Free interpreter and translator service	<p><b>Ph: 131 202</b></p> <p><b>Hours: 8am-5pm, Mon-Fri</b></p>
<b>Medicare / Child Support Multilingual Phone Service</b>	Free interpreter and translator service	<p><b>Ph: 131 450</b></p> <p><b>Hours: 8am-5pm, Mon-Fri</b></p>
<b>Dept of Immigration, Multicultural Affairs</b>		<p><b>Ph: 13 18 81</b></p> <p><b>Website: <a href="http://www.immi.gov.au">www.immi.gov.au</a></b></p>
<p><b>Burwood Community Welfare Services Inc</b></p> <p>2 Wyatt Avenue, Burwood, NSW 2134</p>	<p>Provides information and referrals, notice board and community hall. The Inner West Family Support Service provides important services to families with children under 16 years</p>	<p><b>Ph: 9744 1866</b></p> <p><b>Fax: 9744 0886</b></p> <p><b>Email: <a href="mailto:info@bcws.org.au">info@bcws.org.au</a></b></p>

	of age who live in the Ashfield, Burwood, City of Canada Bay and Strathfield local government areas. Services are confidential and free of charge.	
<b>Chinese Australian Service Society</b>  44-50 Sixth Ave, Campsie, NSW 2194	CASS provides a wide range of services for children and families throughout the Sydney region. Services include: <ul style="list-style-type: none"> <li>● Residential age care</li> <li>● Yagoona elderly hostel</li> <li>● Home aging</li> <li>● Child care</li> <li>● Disability</li> <li>● Vocation and training</li> <li>● Settlement and health</li> </ul>	<b>Ph: 9789 4587</b>  <b>Website:</b> <a href="https://cass.org.au">https://cass.org.au</a>  <b>Email:</b> <a href="mailto:info@casscare.org.au">info@casscare.org.au</a>  <b>Hours:</b> Monday to Friday 9am to 5pm
<b>Ethnic Community services Co-op Ltd:</b> Inner West Multicultural Access Project	Facilitates and enhances service access and equity to CALD Communities. Home and Community Care (HACC) funded services for people of any cultural or linguistic background.	<b>Ph: 9569 1288</b>  <b>Email:</b> <a href="mailto:iwmap@ecsc.org.au">iwmap@ecsc.org.au</a>
<b>Auburn Diversity Services</b>	Bilingual settlement workers. Information sessions and advocacy.	<b>Ph: 9649 6955</b>  <b>Fax: 9649 4688</b>  <b>Email:</b> <a href="mailto:info@adsi.org.au">info@adsi.org.au</a>  <b>Hours:</b> Monday to Friday 9am to 4pm
<b>Fairfield Migrant Resource Centre:</b> Multicultural Communities CORE Community Services  <b>Cabramatta Office:</b> Cambramatta Community Centre Corner Railway Parade and McBurney Road, Cabramatta, NSW 2166  <b>Fairfield Office:</b>	Services include: advice, support and information relating to employment, housing, education, Centrelink, health, domestic violence, immigration, refugee and humanitarian entrants support and aged care. Also provides material assistance to residents in Fairfield LGA.	<b>Ph: 9727 0477</b>  <b>Email:</b> <a href="mailto:info@fmrc.net">info@fmrc.net</a> or <a href="mailto:programs@fmrc.net">programs@fmrc.net</a>  <b>Website:</b> <a href="http://cabracc.org.au/fmrc/index.htm">http://cabracc.org.au/fmrc/index.htm</a>

50 Harris St, Fairfield NSW 2165		
<b>Connect Marrickville - School as Community Centre (SaCC)</b>	Varying collaborative initiatives in partnership with other community service agencies. Includes: supported playgroups, Aboriginal Playgroup, English Class (with crèche), Japanese Mothers Group, Vietnamese Mothers Group, parenting groups, kids and dads nights and community cultural development.	<b>Ph: 9558 4036</b> <b>Mob: 0421 550 119</b> <b>PO Box 6122, Marrickville 2204</b> <b>Email:</b> <a href="mailto:connectmarrickville@gmail.com">connectmarrickville@gmail.com</a> <b>Website:</b> <a href="https://marrickviw-p.schools.nsw.gov.au/supporting-our-students/parents--carers-and-the-community/community.html">https://marrickviw-p.schools.nsw.gov.au/supporting-our-students/parents--carers-and-the-community/community.html</a> <b>Hours:</b> Mon-Fri 9am-5pm (during school terms)
<b>Ethnic Community services Co-op Ltd:</b> Ethnic People with Disabilities  Building 3, 142 Addison Road, Marrickville, NSW 2204 Australia	An information and advocacy service providing services to most vulnerable and disadvantaged group of people from CALD background including children and families, people with disabilities and their carers from CALD backgrounds.	<b>Ph: 9569 1288</b> <b>Fax: 9564 2772</b> <a href="mailto:admin@ecsc.org.au">admin@ecsc.org.au</a> <b>Hours:</b> Monday to Friday 9am to 5pm (excluding public holidays)
<b>Greek Welfare Centre (Newtown)</b>  378A King Street (PO Box 784), Newtown, NSW 2042	Provides information, advocacy, and counselling for people of Greek origin, as well as senior's groups.	<b>Ph: 9516 2188</b> <b>Fax: 9516 3177</b> <b>Email:</b> <a href="mailto:admin@gwccs.org.au">admin@gwccs.org.au</a> <b>Hours:</b> Monday to Friday 9am to 5pm
<b>Metro Assist</b>  <b>Head Office</b> Level 2, 59-63 Evaline Street, Campsie NSW 2194  <b>Bankstown Office</b> 62 Meredith Street, Bankstown NSW 2200  <b>Condell Park Office</b>	Migrant settlement services, family support and early intervention, emergency relief and tenancy services for people of diverse cultural backgrounds. Service area includes the Ashfield, Bankstown, Burwood, Canada Bay, Canterbury, Marrickville and Strathfield Local Government Areas.	<b>Head Office</b> <b>Ph: (02) 9789 3744</b>  <b>Bankstown Office</b> <b>Ph: (02) 8709 0200</b>  <b>Condell Park Office</b> <b>Ph: (02) 9790 1766</b>

43 Simmat Avenue Condell Park NSW 2200		<b>Hours:</b> Monday to Friday 9am to 5pm
<b>Polish Respite and Carers Support Services</b>  “Polish House”, Level 1, 182 Liverpool Rd, Ashfield, NSW 2131	Home based respite service for people of Polish or Eastern European background.	<b>Ph: 9716 0036</b>
<b>Australian Korean Welfare Association</b>  25 / 94 - 98 Beamish Street, Campsie, NSW 2194	Information, counselling and education programs and an Aged Day Care Centre for Korean older people once a week. Services: <ul style="list-style-type: none"> <li>● Healthy aging service program</li> <li>● Settlement support service</li> <li>● Day care centre for elderly people</li> <li>● Community development program</li> <li>● English document help</li> <li>● Australian Korean welfare culture centre</li> <li>● Pre-scholar program</li> <li>● Working holiday maker support program</li> </ul>	<b>Ph: 9718 9589</b>  <b>Website:</b> <a href="http://www.koreanwelfare.org.au">www.koreanwelfare.org.au</a>  <b>Email:</b> <a href="mailto:info@koreanwelfare.org.au">info@koreanwelfare.org.au</a>  <b>Hours:</b> Monday to Thursday 10am to 4pm
<b>Australian German Welfare Society Inc</b>  1A Leicester Ave, Strathfield, NSW 2135	Welfare services and social activities, functions and outings, particularly for the elderly. Services: <ul style="list-style-type: none"> <li>● Regular meetings, lunches and outings for our clients and members</li> <li>● Screenings of German films, concerts and guest speakers addressing matters of interest for the elderly</li> <li>● Referral to German-speaking legal professionals</li> <li>● Advice in social security matters (in cooperation with the German Consulate)</li> <li>● Support in the event of personal difficulties</li> </ul>	<b>Ph: 9746 6274</b>  <b>Hours:</b> Open Monday 10am to 2pm only, but they still there to help during office hours on Tuesday and Thursday