



CALD Family Services (Updated September 2019)

Service	Information	Contact Details
Ethnic Child Care, Family and Community Services Co-op Ltd	Provides over the phone advice, support and assistance on CALD issues relating to children and families using Commonwealth Government Approved Child Care Services.	Ph: (02) 9569 1288 Fax: (02) 9564 2772 Building 3, 142 Addison Rd Marrickville NSW 2204 Email: admin@ecsc.org.au Website : www.ecfcsc.org
Interpreting Services		TIS- Translating and Interpreting Service Ph: (02) 9232 1313 Community Relations Commission – Multicultural Ph: 1300 651 500 Health Care Interpreter Service Ph: 1800 674 994 Conference Interpreting Services Ph: (02) 9797 1702
Children and Family Program, SDN Children’s Services,	Children and Parenting Support (CAPS) help children aged 0-12 and their parents with: <ul style="list-style-type: none"> - Information about child’s learning and development - In-home parenting skills support - Connecting with services and activities in the community - Individual Tuning into kids and Circle of Security Parental training 	Inner City Region: contact sdn@sdn.org.au Canterbury: Martin Nahorski 0427 988 557, email m.nahorski@sdn.org.au Parramatta: Anita Shrestha 0437 476 633, email a.shrestha@sdn.org.au For referral please contact 1300831445 or email sdn@sdn.org.au

	<p>Also run supported Playgroups called Playlinks for families living in Parramatta, Cumberland and Blacktown Local Government Areas</p> <p>Our Start Strong work with families with young children 0-3 years, to improve access to early childhood education, through an individualised approach and plan within Cumberland/Parramatta LGA</p> <p>All the services are free of cost.</p>	
Inclusion Support Agencies (ISA) run by SDN	<p>Inner Sydney</p> <p>Inner West</p>	<p>Ph: 8338 0228</p> <p>Email: S.Cochran@sdn.org.au</p>
STARTTS (Torture and Trauma Counselling)	<p>STARTTS provides face-to-face Counselling for adults, children and in some cases families who have experienced refugee torture and trauma.</p>	<p>Ph: (0) 296466700</p> <p>stts-startts@health.nsw.gov.au 152-168 The Horsley Drive Carramar NSW 2163</p>
Centrelink Multilingual Phone Service	<p>Free interpreter and translator service</p>	<p>Ph: 131 202 8am-5pm, Mon-Fri</p>
Medicare / Child Support Multilingual Phone Service	<p>Free interpreter and translator service</p>	<p>Ph: 131 450 8am-5pm, Mon-Fri</p>
Dept of Immigration, Multicultural Affairs		<p>Ph: 13 18 81 www.immi.gov.au</p>
Burwood Community Welfare Services Inc	<p>Provides information and referrals, notice board and community hall.</p> <p>The Inner West Family Support Service provides important services to families with children under 16 years of age who live in the Ashfield,</p>	<p>Ph: 9744 1866 Fax: 9744 0886</p> <p>2 Wyatt Avenue Burwood NSW 2134</p> <p>Email: BCWSINC@bigpond.com</p>

	Burwood, City of Canada Bay and Strathfield local government areas. Services are confidential and free of charge.	
Chinese Australian Service Society	CASS provides a wide range of services for children and families throughout the Sydney region.	Ph: 9789 4587 9am-5pm, Mon-Fri 44-50 Sixth Ave Campsie NSW 2194
Inner West Multicultural Access Project	Facilitates and enhances service access and equity to CALD Communities. Home and Community Care (HACC) funded services for people of any cultural or linguistic background.	Ph: 9569 1288 Email: iwmap@ecsc.org.au
Auburn Diversity Services	Bilingual settlement workers. Information sessions and advocacy.	Ph: 9649 6955 Fax: 9649 4688 Email: info@adsi.org.au 9am-4pm, Mon-Fri
Fairfield Migrant Resource Centre	Services include: advice, support and information relating to employment, housing, education, Centrelink, health, domestic violence, immigration, refugee and humanitarian entrants support and aged care. Also provides material assistance to residents in Fairfield LGA.	Ph: 9727 0477 Email: info@fmrc.net or programs@fmrc.net Cabramatta Office: Cabramatta Community Centre Corner Railway Parade and McBurney Road Cabramatta NSW 2166 Fairfield Office: 50 Harris St, Fairfield NSW 2165
Connect Marrickville - School as Community Centre (SaCC)	Varying collaborative initiatives in partnership with other community service agencies. Includes: supported playgroups, Aboriginal Playgroup, English Class (with crèche), Japanese Mothers Group, Vietnamese Mothers Group, parenting groups,	Ph: 9558 4036 Mob: 0421 550 119 PO Box 6122, Marrickville 2204 Email: connectmarrickville@gmail.com

	kids and dads nights and community cultural development.	
Ethnic People with Disabilities	An information and advocacy service providing services to most vulnerable and disadvantaged group of people from CALD background including children and families, people with disabilities and their carers from CALD backgrounds.	Ph: 9569 1288 Building 3, 142 Addison Road Marrickville NSW 2204 Australia Fax: 9564 2772 admin@ecsc.org.au
Greek Welfare Centre (Newtown)	Provides information, advocacy, and counselling for people of Greek origin, as well as senior's groups.	Ph: 9516 2188 Fax: 9516 3177 Email: admin@gwccs.org.au 378A King Street (PO Box 784) Newtown NSW 2042
Metro Assist	Migrant settlement services, family support and early intervention, emergency relief and tenancy services for people of diverse cultural backgrounds. Service area includes the Ashfield, Bankstown, Burwood, Canada Bay, Canterbury, Marrickville and Strathfield Local Government Areas.	Ph: 9789 3744 Fax: 9718 0236 Level 2/59-63 Evaline Street Campsie NSW 2194 Post address: PO Box 503 Campsie NSW 2194 Ashfield Office Suite 1, 260 Liverpool Rd Ashfield NSW 2131 Ph: (02) 9798 1700 Fax: (02) 9798 1717
Polish Respite and Carers Support Services	Home based respite service for people of Polish or Eastern European background.	Ph: 9716 0036 "Polish House", Level 1, 182 Liverpool Rd Ashfield NSW 2131

<p>Australian Korean Welfare Association</p>	<p>Information, counselling and education programs and an Aged Day Care Centre for Korean older people once a week.</p>	<p>Ph: 9718 9589 10am-4pm, Mon-Thurs</p> <p>94-98 Beamish Street, Campsie NSW 2194 P.O. BOX : 862</p> <p>Email : koreanwelfare@hotmail.com</p>
<p>Australian German Welfare Society Inc</p>	<p>Welfare services and social activities, functions and outings, particularly for the elderly.</p>	<p>Ph: 9746 6274</p> <p>1a Leicester Ave Strathfield NSW 2135</p>