



CALD and Migrant Services



(Updated May 2022)

<p>Metro Assist</p> <p>Head Office Level 2, 59-63 Evaline Street, Campsie NSW 2194</p> <p>Bankstown Office 62 Meredith Street, Bankstown NSW 2200</p> <p>Condell Park Office 43 Simmat Avenue Condell Park NSW 2200</p>	<ul style="list-style-type: none">• The Pratto: A Social Enterprise which provides an avenue for refugees and migrants to acquire cooking and hospitality skills, while supporting their pathway into employment• Family Services: Supports families through early intervention programs and activities• Settlement Services: Casework and referral, citizenship preparation courses, migration advice, housing support• Tenancy Advice and Advocacy: Free telephone information, advice and advocacy to private and public housing tenants• Financial Inclusion: Free Financial Counselling from Ashfield, Campsie and Marrickville.• Employment Support, such as the SkillIME project• Dress for Work: Immediate and practical support to men seeking employment by providing clean, appropriate clothing for interviews• Community Hubs: Walk-in community hubs in Ashfield and Strathfield, individuals are welcomed to drop in and seek	<p>Head Office Ph: (02) 9789 3744</p> <p>Bankstown Office Ph: (02) 8709 0200</p> <p>Condell Park Office Ph: (02) 9790 1766</p> <p>Hours: Monday to Friday 9am to 5pm</p>
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	information about the community and welfare services	
<p>Ethnic Community Services Co-operative</p> <p>Addison Road Community Centre</p> <p>Building 3, 142 Addison Road Marrickville NSW 2204</p>	<p>Provides:</p> <ul style="list-style-type: none"> • Multicultural Children’s Services • Multicultural Disability Services • Multicultural Aged Care Services • Multicultural Training, Advisory and Resource Services <p>With each program, ECSC provides:</p> <ul style="list-style-type: none"> • Direct Service provision to CALD individuals and their families and/or carers • Capacity building of communities around current topics or issues of importance to CALD communities • Supporting CALD individuals access to services and negotiate quality service, by providing information and/or other forms of support 	<p>Ph: 02 9569 1288</p> <p>Email: admin@ecsc.org.au</p> <p>Hours: Monday to Friday 9am to 5pm</p>
<p>Auburn Diversity Services</p> <p>17 Macquarie Road, Auburn, NSW 2144</p>	<p>A community based non-profit organisation established to promote the principles of multiculturalism, access, equity and social justice. It is committed for developing strategies which address the needs of all Australians, especially special needs groups such as refugees, women, youth, children, families, the elderly, the unemployed, the homeless and people with a disability. Services include:</p> <ul style="list-style-type: none"> • Migrant services: Settlement and Youth Transition • Community services: Aged, Disability, Emergency Relief and Family 	<p>Ph: 02 9649 6955</p> <p>Email: info@adsi.org.au</p> <p>Hours: Monday to Friday 9am to 4pm (excluding public holidays)</p>

	<ul style="list-style-type: none"> • Specialist Employment and Housing Services • Clothes for Dignity • EAPA Vouchers • Fruit Boxes • Financial Counselling • Legal Assistance • Playgroup 	
<p>Multicultural Communities CORE Community Services</p> <p>165 Railway Parade (Corner Railway Parade and McBurney Road) Cabramatta NSW 2166</p>	<p>Services are provided from head office in Cabramatta and a Multicultural Hub in Fairfield.</p> <p>Provides a variety of settlement and support services including:</p> <ul style="list-style-type: none"> • Families Settlement Service • Burmese/Karen Settlement Service • Women Settlement Service • African Settlement Service • Iraqi and Arabic Settlement Service • Vietnamese Settlement Service • Youth Settlement Service • Community Development and Policy • Housing Specialist • Employment Education and Training • Complex Case Support • Integrated Domestic and Family Violence Service • Emergency Relief Service 	<p>Ph: (02) 9727 0477</p> <p>E-mail: multicultural@corecs.org.au</p> <p>Hours: Monday to Friday 9am to 4:30pm</p>
<p>Community Migrant Resource Centre Level 4, 1 Horwood Place, Parramatta, NSW 2150.</p>	<p>CMRC coordinates the development and provision of a range of services for newly arrived migrants, refugees and humanitarian entrants and it offers services such as:</p> <ul style="list-style-type: none"> • Settlement advice, information and referral services • Community development activities to enhance the capacity of 	<p>Ph: 9687 9901</p> <p>Hours: Monday to Friday 9am to 5pm</p>

	<p>communities to participate in the broader Australian society</p> <ul style="list-style-type: none"> • Information and training sessions for migrants to increase their knowledge and understanding of services and thus increasing access to services • Use of centre facilities by community groups for meetings, educational, cultural and recreational activities 	
<p>Advance Diversity Services</p> <p>Hurstville Head Office Suite 231 & 232 (Building 2/Level 3), 7-11 The Avenue, Hurstville NSW 2220</p> <p>Rockdale Office Suite 2, 23-25 Frederick Street, Rockdale NSW 2216</p> <p>Sutherland Office Community Centre, 3A Stapleton Ave Sutherland NSW 2232</p> <p>Bexley Office Bexley Community Centre, 405 Bexley Road, Bexley NSW 2207</p>	<p>Provides services to recent arrivals, families, older people, women, youth, people with disabilities and their carers living in the Hurstville, Kogarah, Rockdale, and Sutherland Shire LGAs.</p> <ul style="list-style-type: none"> • Employment Services • Migrant Settlement Services • Support for carers • Disability Support • Aged Services such as Home care and Centre-based Day Care • Programs for Families, Youth and Women • Mental health 	<p>Hurstville Head Office Ph: (02) 9597 5455</p> <p>Rockdale Office Ph: (02) 9136 4788</p> <p>Sutherland Office Ph: (02) 9545 6599</p> <p>Bexley Office Ph: (02) 9567 2133</p> <p>E-mail: info@advancediversity.org.au</p> <p>Hours: Monday to Friday 9am to 4:30pm (excluding public holidays)</p>
<p>Sydney Multicultural Community Services 3 General Bridges Crescent, Daceyville NSW 2032</p>	<p>Settlement Services:</p> <ul style="list-style-type: none"> • Complex Case Support • Community Development • Migration Assistance <p>Inclusion:</p> <ul style="list-style-type: none"> • Group Activities 	<p>Ph: (02) 9663 3922</p> <p>E-mail: info@sydneymcs.org.au</p> <p>Hours: Monday to Friday 9am to 5pm</p>

	<ul style="list-style-type: none"> • Information Workshops • Financial Assistance • English Classes <p>Aged Care:</p> <ul style="list-style-type: none"> • Domestic help • Personal care • Transport • Carer support • Social groups • Meal preparation • Nursing <p>Disability services:</p> <ul style="list-style-type: none"> • Support Coordination • Capacity Building • Assistance with Self-care Activities • Assistance with Personal Domestic Activities • Improving Daily Living • Increased Social and Community and Civic Participation • House and/ or Yard Maintenance • House Cleaning and other Household Activities • Assistance to Access Community 	(excluding public holidays)
<p>Migrant Employment Services <i>(A joint initiative by Inner City Legal Centre, Kingsford Legal Centre, Marrickville Legal Centre and Redfern Legal Centre)</i></p>	<p>Offers free employment legal advice and representation to migrants, temporary visa holders and people from CALD backgrounds. Also run Community Legal Education session (details to be checked on facebook). Free interpreter available.</p> <p>Services:</p> <ul style="list-style-type: none"> • Legal advice; in person or over the phone • Legal representation • Information • Referrals • Community legal education 	<p>Ph: (02) 80021203</p> <p>Hours: Monday, Tuesday, Thursday, Friday 9am to 5pm</p> <p> m.me/MESinNSW</p> <p>W</p> <p> fb.me/MESinNSW</p>