

Refugee / Asylum Seeker Assistance & Support

Updated December 2022

Australian Refugee Volunteers (ARV)

Runs monthly excursions for children and teens from a refugee or asylum seeker background, living in Sydney. Excursions are a mix of fun and developmental activities that give our clients skills and confidence whilst allowing them to just be kids for the day! Volunteers collect children, bring them together as a program group for the activity, and then drop them home at the end of the day.

Camps are run most school holidays for three to five days, with group sizes ranging from 8-12 children.

During camp, volunteers are assigned a buddy whom they work with throughout the camp, providing them with support based on their individual needs and building rapport with them.

i. Camps

- Camps are run for 3-5 days during the school holidays; catered for 8-12 children
- Camps are usually held in Concord, in Sydney's Inner West areas
- Food and Accommodation for children are provided

ii. Saturday Programs

- Kids (ages 7-11)
- Youth (ages 10-13)
- Teens (ages 12-17)

iii. Sunday Programs

- Charity Program (ages 13-17); focuses on providing opportunities for kids to give back to the community through charitable work
- Graduation Program (ages 17-

Ph: 8098 7874

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info@arvolunteers.org

Postal Address:

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	18); focuses on providing personalised guidance and mentoring	
Asylum Seekers Centre of NSW	<p>Provides a welcoming and supportive environment, with front-line support for community based asylum seekers living in the greater metropolitan Sydney</p> <p>Provides practical and personal support for people seeking asylum living in the community, with services including: casework, legal advice, accommodation, financial relief, health care and counselling, employment and training assistance, education, advocacy, food and recreational activities.</p> <p>Includes services for LGBTQI+</p> <p>Provides HOT LUNCH – Tues and Thurs: 12:30 – 13:30</p> <ul style="list-style-type: none"> - Healthy and delicious range of food with both meat and vegetarian options - Supermarket vouchers available 	<p>Ph: 9078 1900 Website: www.asylumseekerscentre.org.au</p> <p>admin@asylumseekerscentre.org.au OR intake@asylumseekerscentre.org.au</p> <p>Becher House, 43 Bedford Street, Newtown 2042</p>
Australian Red Cross NSW (Asylum Seekers Assistance Scheme - ASAS)	<p>Provides help and support to refugees, migrants in transition, people seeking asylum, people in immigration detention and oth onlineer people who are vulnerable as a result of migration</p> <p>Provides:</p> <ul style="list-style-type: none"> • Emergency relief financial assistance via application online • food packages • household goods, groceries and transport vouchers • healthcare and essential medicines • referrals to other support services that might be able to help 	<p>Ph 9229 4266 Website: www.redcross.org.au/nsw</p> <p>contactus@redcross.org.au OR nswasas@redcross.org.au OR nswinfo@redcross.org</p> <p>St. Andrew House, Level 3, 464 Kent Street, Sydney NSW 2000</p> <p>Opening Hours: Mon – Fri: 09:30 – 15:30 *Wed: Only by Appointment</p>

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	<ul style="list-style-type: none"> social and community activities to help connect with other people in your community. 	
NSW Refugee Health Service (SWSLHD)	<p>The NSW Refugee Health Service aims to protect and promote the health of refugees and people of refugee-like backgrounds living in NSW.</p> <p>There are 3 General Practice clinics, each held one day per week in Auburn (Mondays), Liverpool (Tuesdays) and Blacktown (Wednesdays).</p> <p>The clinics are free, allowing clients without Medicare to access them.</p> <p>The main aim of the clinics is to provide primary health care to asylum seekers (adults and children) living in the community, particularly those without Medicare. Clients often have complex or chronic health conditions and referrals to specialised services will be arranged where feasible; these may include: antenatal services, outpatient clinics & mental health services.</p> <p>Clinic attendance is by appointment, and interpreters will be booked as required.</p> <p>Directions to clinics are provided when an appointment is made.</p>	<p>Ph: 8778 0770 Fax: 8778 0790 Website: www.swslhd.health.nsw.gov.au/refugee/</p> <p>SWSLHD-RefugeeHealth@health.nsw.gov.au</p> <p>Suite 1, Level 3, 157-161 George Street, Liverpool NSW 2170</p> <p>Postal Address: Jesuit Refugee Service, PO Box 522, Kings Cross NSW 1340</p> <p>Opening Hours: Mon – Fri: 08:30 – 17:00</p>
St Francis Social Services (House of Welcome)	<p>Provides a range of services in response to the basic needs and hopes of refugees and asylum seekers (regardless of their age, gender, sexuality, nationality or religion); such that they could integrate smoothly into the Australian Community</p> <p>Services include:</p>	<p>Ph: 9727 9290 Fax: Website: www.stfrancis.org.au/house-of-welcome</p> <p>office@houseofwelcome.com.au</p> <p>Postal Address:</p>

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	<ul style="list-style-type: none"> - Case Work (Financial Assistance; Foodbank; Form-filling support) - Catering (Foodbank) - Community Connection (Community Lunches; English Classes; Family Reunion support; Men’s Groups; Social Activities; Welcome Fest Cooking Classes etc.) - Employment (Empowered to Work Workshop; Women’s Creative Hub; Work and Welcome Sessions etc.) - Housing (short to medium term housing; material aid) 	<p>197, The Trongate PO Box 10, Granville NSW 2142</p> <p>Opening Hours: Mon – Fri: 10:00 – 15 :00</p>
<p>Jesuit Refugee Service Australia (JRS)</p>	<p>Key programs include emergency assistance, a food bank, professional casework, community activities, employment support, school and community engagement, hosting legal clinics, and a project to empower women seeking asylum. JRS Women’s Space in Parramatta supports women who are seeking asylum, temporary visa holders and refugees across Western Sydney.</p>	<p>Head Office Ph: 9098 9336 Website: https://aus.jrs.net/en/jesuit-refugee-service/</p> <p>info@jrs.org.au</p> <p>24 Roslyn Street, Kings Cross NSW 2011 8.30 to 4.30</p> <p>Postal Address: Jesuit Refugee Service, PO Box 522, Kings Cross NSW 1340</p>
<p>NSW Service for the Treatment and Rehabilitation of Torture & Trauma Survivors (STARTTS)</p>	<p>Provides services, referrals as well as specialised and non-profit legal advice services for refugees, asylum seekers and people from refugee-like situations who have survived torture or other traumatic experiences associated with organised violence.</p> <ul style="list-style-type: none"> • Assessment of trauma symptoms and their impact on daily functioning • Trauma treatment using a range of psychotherapeutic approaches tailored to the client’s needs 	<p>Ph: 9646 6700 Website: www.startts.org.au</p> <p>stts-startts@health.nsw.gov.au</p> <p>152-168, The Horsley Drive, Carramar NSW 2163 (access via Mitchell Street)</p> <p>Postal Address: PO Box 203, Fairfield NSW 2165</p>

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	<ul style="list-style-type: none"> Referrals to other STARTTS services: Psychiatrist, Physiotherapist, Acupuncturist, Nutritionist, Neurofeedback and more 	
St Vincent de Paul Society NSW – Good Works	<p>Provides help and support to the newly arrived migrants, refugees and asylum seekers when assistance is crucial to them, both materially (services and information) and financially.</p> <p>Provides financial assistance, case management and wrap around support.</p> <p>Provides referral services across NSW, through which, they aim to increase advocacy for asylum seekers in Immigration Detention Centres as well as within the Community.</p>	<p>Ph: 9568 0262 or 131812 Website: www.vinnies.org.au</p> <p>migrant.refugee@vinnies.org.au</p> <p>2C West Street, Lewisham NSW 2049 (Cnr Thomas and West Streets)</p> <p>Postal Address: PO Box 5, Petersham NSW 2049</p>

Sydney Multicultural Community Services	<p>The Settlement Engagement and Transition Support Program (SETS) supports the settlement of newly arrived migrants and refugees through the implementation of community development initiatives and the provision of casework (bilingually), information sessions, referral and linkages into mainstream services, immigration consultation and advisory sessions; general Immigration information sessions; community workshops (e.g. English Classes); emergency financial support, English conversation classes and employment support.</p>	<p>St Peters Office: 39 Unwins Bridge Road, Sydenham, 2044 Phone: : (02) 96633922 Email: info@sydneymcs.org.au</p> <p>All case workers have access to free interpreting services, therefore case work is available in all the major languages.</p>
Settlement Services International	<p>The Humanitarian Settlement Program (HSP) supports refugees from the moment they arrive at the airport, where SSI's culturally and linguistically diverse workforce ensures the first words new arrivals hear are 'welcome to Australia' in their preferred language.</p>	<p>Ashfield Office</p> <p>Tel: 02 8799 6700</p> <p>Address: 2/158 Liverpool Road Ashfield NSW 2131</p> <p>Liverpool Office</p>

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	<p>SSI's case management model is an integral part of HSP and includes case managers, bilingual workers, volunteers and the wider community, all of whom take pride in delivering quality services to refugees and humanitarian entrants.</p> <p>SSI's HSP services enhance self-reliance with a focus on English language skills, education and job readiness. The Refugee Employment Support Program (RESP) addresses the challenges that are experienced by refugees and people seeking asylum in finding suitable and skilled employment opportunities.</p>	<p>Tel: 02 9600 3100</p> <p>Address: 2/45-47 Scott Street Liverpool NSW 2170</p> <p>Parramatta Office</p> <p>Tel: 02 9685 0100</p> <p>9600 3199; HSP - 9600 3198</p> <p>Address: 81 George St, Parramatta NSW 215</p> <p>Email: info@ssi.org.au</p>
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