

Acknowledgement of country

NNC acknowledges the Gadigal-Wangal People of the Eora Nation who are the traditional owners of the land on which we work.

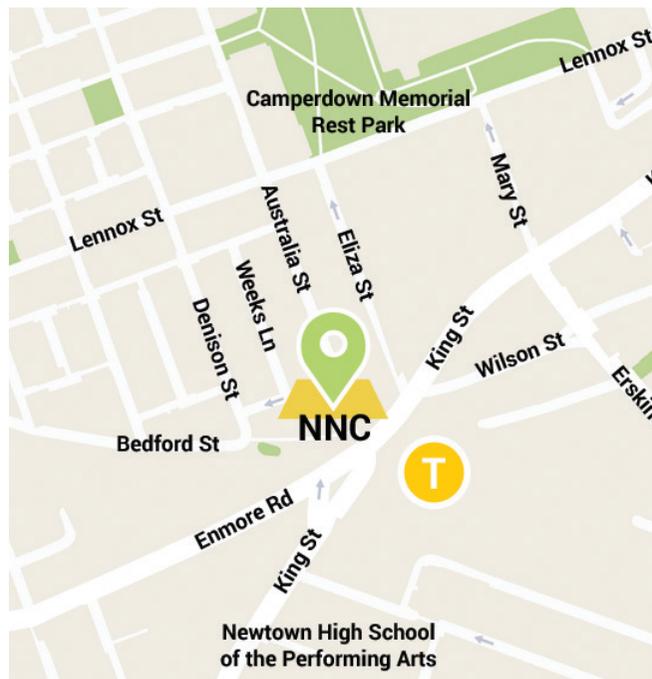
Interpreter Services

If you need an interpreter to speak to us, Newtown Neighbourhood Centre can arrange for a telephone interpreter to help you learn more about this program.

Funding

Newtown Neighbourhood Centre's Shopping Service is a Commonwealth Home Support Program (CHSP) jointly funded by the NSW Department of Family and Community Services Ageing, Disability and Home Care (ADHC) and the by the Australian Government Department of Social Services.

Visit the Department of Social Services website (www.dss.gov.au) for more information.



How can I find the service?

The Shopping Support Service is one of NNC's services to the community.

Contact Kerry for more information

Phone 9564 7303
kerry@newtowncentre.org

Newtown Neighbourhood Centre, Inc.
1 Bedford Street Newtown NSW 2042
www.newtowncentre.org

NEWTOWN Neighbourhood Centre



Shopping Service Individual Social Support

Supporting the independence and social inclusion of older persons and their carers.

Shopping Support Service

The Shopping Service is an individual social support service that aims to support older people to live in their own homes as independently as possible by assisting them with shopping and community access on a regular basis.

Who is eligible?

The service is for older people (65 years and over or 50 years and over for Aboriginal and Torres Strait Islander) living in the Inner West Local Government Area.

What are the costs?

The costs for the service activities are \$10 as of April 2017 and are subject to change.

Days of Operation?

The service operates on Tuesdays, Thursdays and Fridays.

Shopping Services Available

- Fortnightly door-to-door bus service to Marrickville Metro. Staff are available on the bus to help you on and off the bus and to carry your groceries into your home.
- If needed, a volunteer can be arranged to meet you at the shops and assist you during your shopping, just ask the Coordinator.
- Fortnightly door-to-door car service for people unable to manage the bus. Staff will assist you during shopping and carry your groceries.
- For existing shopping service users who are temporarily unable to leave home due to illness or increasing frailty, a list shopping service can be made available. A staff member picks up your shopping list and does the shopping for you. Please note this service cannot be available long term.
- Occasional shoppers' social outings.

More Information and Referral

For more information about the Shopping Service please contact the Coordinator on **02 9564 7303** **Tuesdays, Thursdays and Fridays.**

To be referred to the Shopping Service please contact **My Aged Care** on **1800 200 422** or visit their website www.myagedcare.gov.au and ask to be referred to Newtown Neighbourhood Centre's Shopping Support Service.

Your Rights

- Privacy and confidentiality are assured at all times.
- You will be treated with respect and dignity
- Access to services is given without discrimination
- Any complaints will be promptly acknowledged and resolved fairly and swiftly.