



Newtown Neighbourhood Centre Incorporated

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 ABN: 96 884 462 833

VARIOUS GOVERNMENT DEPARTMENTS (Updated March 2010)

DEPARTMENT	DETAILS OF SERVICE	CONTACT
Housing NSW Offices (Department of Housing)	Assess housing applications Assess Rentstart applications Assistance with some private tenancy issues Monday - Friday 8:30am – 4:30pm (Closed Wednesday mornings)	<u>Burwood</u> Level 3 2-4 Railway Pde Ph: 9715 0600 <u>City</u> 234 Sussex St City Ph: 9268 3400
Housing NSW Contact Centre	General enquiries Aboriginal enquiries line Maintenance requests 24 hours a day, 7 days, including Public Holidays. Our busiest times are: Weekdays: 7.30 am -10 am 4.30 pm - 6.30 pm; Saturdays: 8 am -10.30 am. If your call <u>isn't</u> urgent, you should phone outside these hours.	Ph: 1300 468 746
Department of Community Services (DOCS)	If you suspect, on reasonable grounds, that a child or young person is at risk of being neglected or physically, sexually or emotionally abused, <i>report it</i> on this number	Child Protection Helpline Ph: 132 111 Head Office: 4 – 6 Cavill Avenue Ashfield. Ph: 9716 2222

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Department of Community Services	Local Office: Central and Eastern Sydney CSC	219-241 Cleveland St Strawberry Hills Ph: 8303 7666
Department of Community Services Complaints Unit	To make a complaint about any DOCS service	Ph: 1800 000 164
NSW Trustee and Guardian	Formerly Office of the Protective Commissioner	144 Clarence Street, Sydney. Ph: 8688 2600
Department of Education	Sydney region	Ph: 9217 4877
Department of Immigration and Citizenship	9am – 4pm Monday - Friday	Ground Floor, 26 Lee Street Sydney NSW Ph: 131 881
Department of Ageing, Disability and Home Care (D.A.D.H.C.)		Central Office Level 5, 83 Clarence Street, Sydney. Ph: 8270 2000
Commonwealth Carelink Centre		Ph: 1800 052 222
Office of the Public Guardian		Level 2, Suites 204-206, 83 York Street, Sydney Ph: 8083 9100
Anti Discrimination Board		Level 4, Stockland House 175 – 183 Castlereagh St, Sydney 2000 Ph: 9268 5555 Ph: 9268 5544
Dept. of Fair Trading (Consumer Affairs)		1 Fitzwilliam St Parramatta 2150 Ph: 133 220 Ph: 9895 0111

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