



Newtown Neighbourhood Centre Incorporated

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ABN: 96 884 462 833

Centrelink (Updated 18/1/2012)

Centrelink Career Information	Information on Careers and Further Study	9209 1661
Customer Relations	Any calls related to suggestion, complaint, or compliment. Payment or general inquires.	1800 050 004
Debt Recovery	To return overpayments or excess entitlements	136 330
Disability, Sickness and Carers	Enquiries about Disability Support Pension, Mobility Allowance, Carer Payment, Carer Allowance, and Sickness Allowance.	132 717
Employment Services	Enquiries about Newstart Allowance, Widow Allowance, Farm Help, Exceptional Circumstances Relief Payment, Partner Allowance, Special Benefit, and Employment Services Providers, including Job Services Australia.	132 850
Family Assistance Office	Family Tax Benefit Part A and B, Child Care Benefit, Parenting Payment, Double Orphan Pension, Health Care Cards, Baby Bonus, Maternity Immunisation Allowance, and Jobs, Education and Training (JET) enquiries.	136 150

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Financial Information Service	Call to make a booking for a financial seminar	136 357
Multilingual call	To access Centrelink in different languages	131 202
Report Employment Income	To report changes to your income, or employment situation	133 276
Self Service	To service general questions and queries	136 240
Seniors	Age pension, pensioner concession card, Commonwealth senior card, Retirement Assistance for Farmers Scheme.	132 300
Social Workers	Trained social workers for information referral, case management etc.	131 794
TTY Services	Telephone typewriter service that enables hearing impaired persons to communicate by telephone.	1800 810 586
Youth & Student	Youth allowance, students, AUSTUDY, ABSTUDY	132 490
ABSTUDY	Find out how ABSTUDY may help you stay at school or go on to further studies	132 317
Assistance for Isolated Children	Enquiries about Assistance for Isolated Children Scheme payments.	132 318
Australian Apprenticeships		133 633
Centrelink International Services	Enquiries about moving or travelling outside Australia, claiming payments while outside Australia, or receiving payments from other countries.	131 673

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Fraud Tip-off Line	Report a suspected fraud against Centrelink, Medicare, the Pharmaceutical Benefits Scheme or the Child Support Agency	131 524
Income Management	Use this number if you are a customer under NTER, Child Protection and Cape York initiative, or have been issued a BasicsCard, under Income Management.	132 594
Indigenous Call Centre	Indigenous Australians living in regional and remote areas can talk about Centrelink payments and services.	136 380
Online Services support		132 307

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CENTRELINK Locations

Bondi Junction	231 Oxford Street, 2022 Monday-Friday 8am-5pm
Burwood	56 Railway Parade, 2134 Monday-Friday 8am-5pm
Darlinghurst	137-153 Crown Street, 2010 Monday-Friday 8am-5pm
Leichhardt	23 Balmain Road, 2040 Monday-Friday 8am-5pm
Marrickville	373 Illawarra Road, 2204 Monday-Friday 8am-5pm
Redfern	140 Redfern Street, 2016 (corner George Street) Monday-Friday 8am-5pm
Campsie	19-21 Anglo Road 2194 Monday-Friday 8am-5pm
Haymarket Career Information Centre	10 Parker street 2000 8:30am-5pm

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